Results of a Social Survey on Public Attitude towards Law Enforcement Authorities, RA Foreign Policy and Media Literacy of the Public

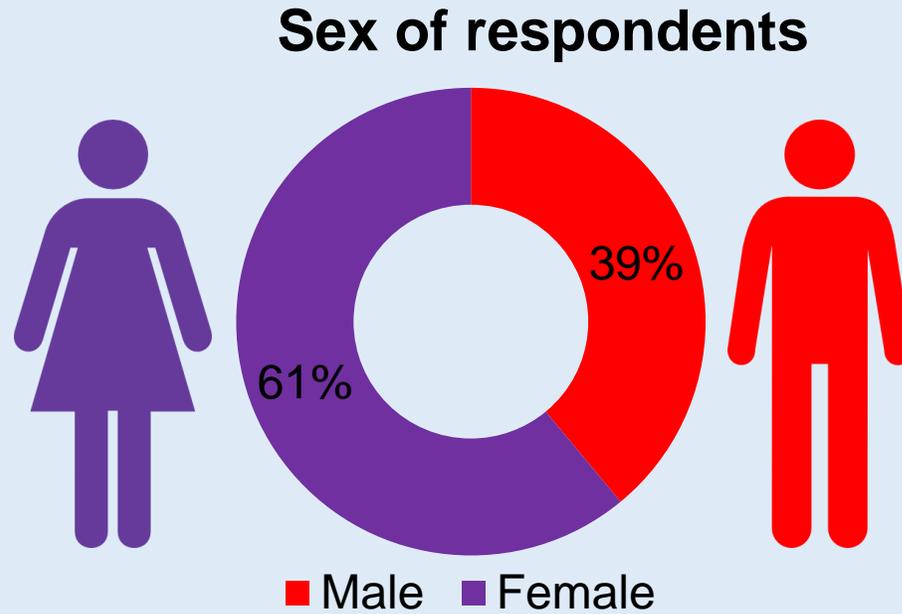**Comparative data from a replication study**

2019, 2024

Methodology

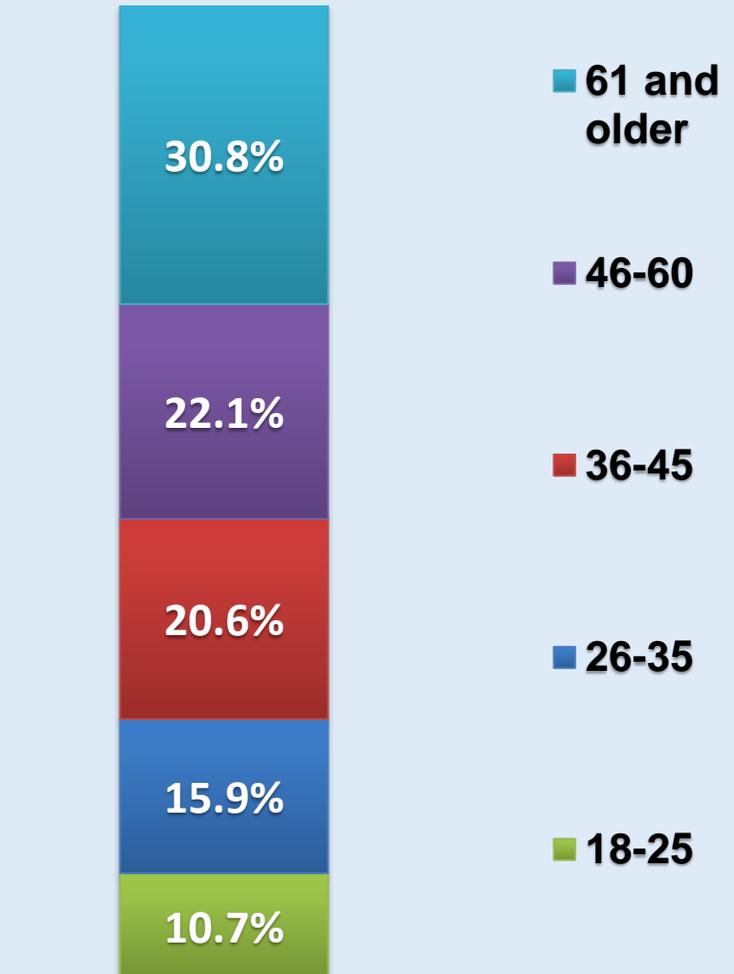| Survey	First Survey	Second survey
Period	May 2019	February 2024
Type	Quantitative, sampling	
Method	Method of semi-structured interviews, CAPI (Computer-assisted personal interviewing*)	
Sample	1200 interviews	
Sample distribution in the Republic of Armenia	Proportionally distributed among all regions of Armenia (including Yerevan)	
Sample type	Stratified, cluster, random sampling	
Confidence interval, margin of error	95% confidence interval, ±2.81% margin of error	
Age of respondents	18 and older	

Main targets

- **Perception and attitude towards law enforcement authorities**

- **Foreign policy of the Republic of Armenia**

- **Media literacy**

Distribution of respondents by sex and age

Sex of respondents

39%

61%

■ Male ■ Female

Age groups of respondents

30.8%

22.1%

20.6%

15.9%

10.7%

■ 61 and older

■ 46-60

■ 36-45

■ 26-35

■ 18-25

Perception of and attitude towards law enforcement authorities

Results from the 2024 study

APR Group

To what extent do you trust the following institutions?

To what extent do you trust the following institutions?

Army: 76.6% Those who trust, 20.3% Those who do not trust
Prosecutor's Office: 39.8% Those who trust, 45% Those who do not trust
Courts: 41.4% Those who trust, 46.1% Those who do not trust
Police: 57.9% Those who trust, 38.4% Those who do not trust

■ Those who trust ■ Those who do not trust
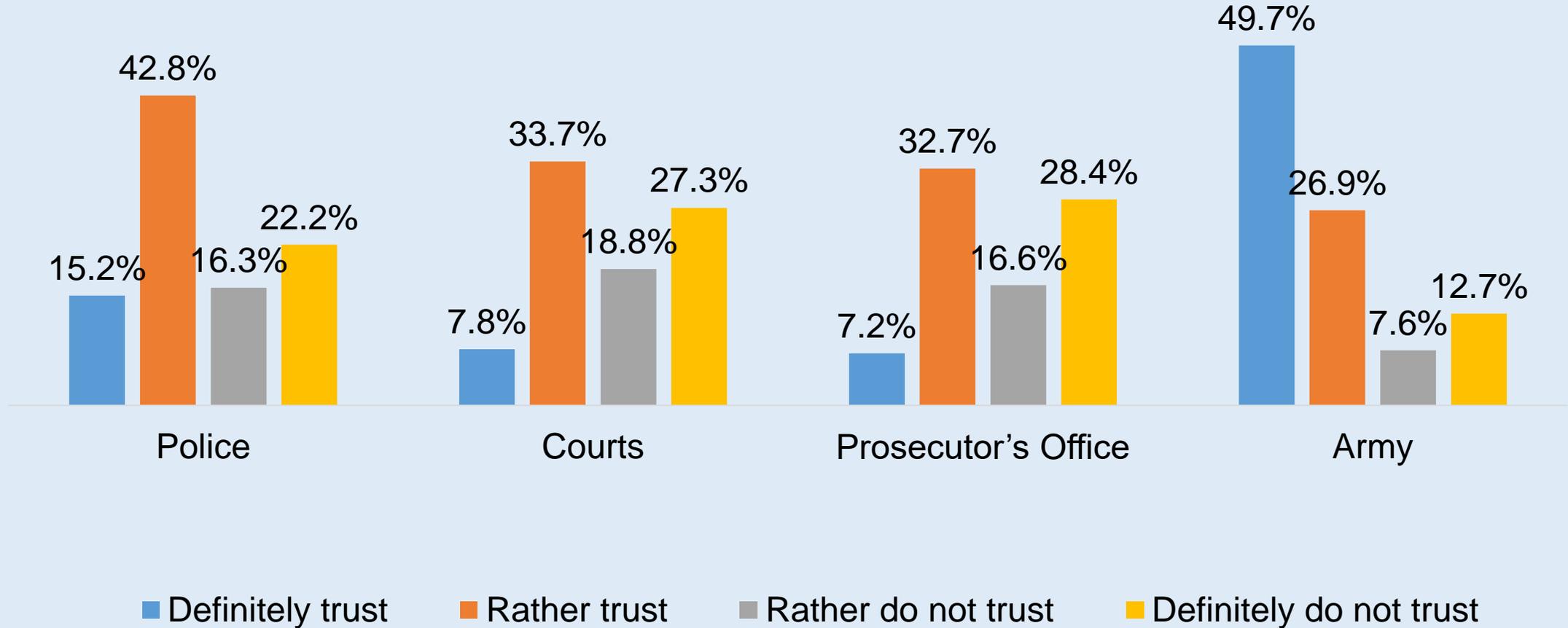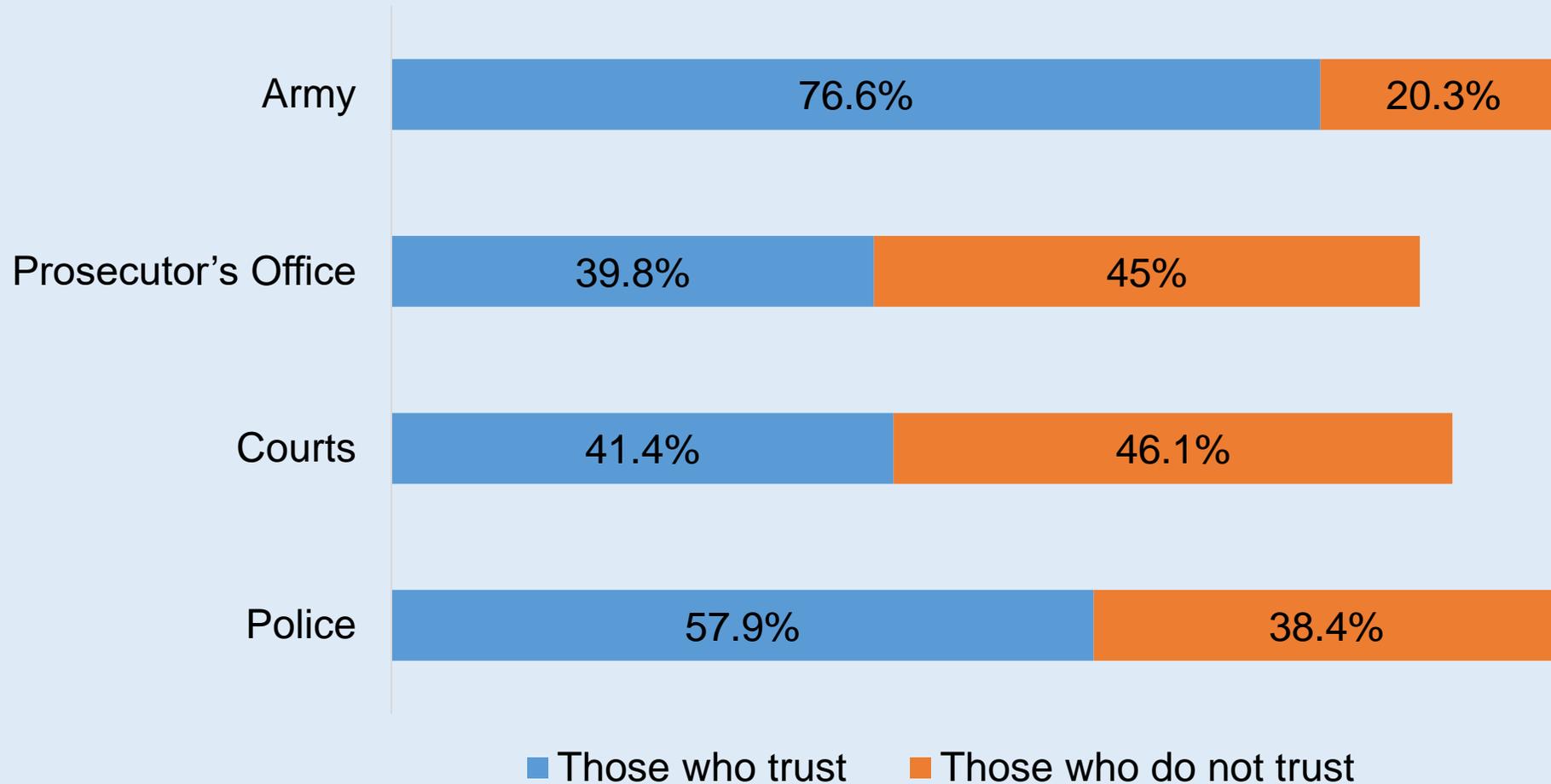
How do you think has the activity of the Police changed in the recent year?

Bar chart:

- Significantly improved: 11.5%
- Somewhat improved: 45.7%
- Nothing changed: 7.9%
- Somewhat worsened: 8.6%
- Significantly worsened: 12.7%
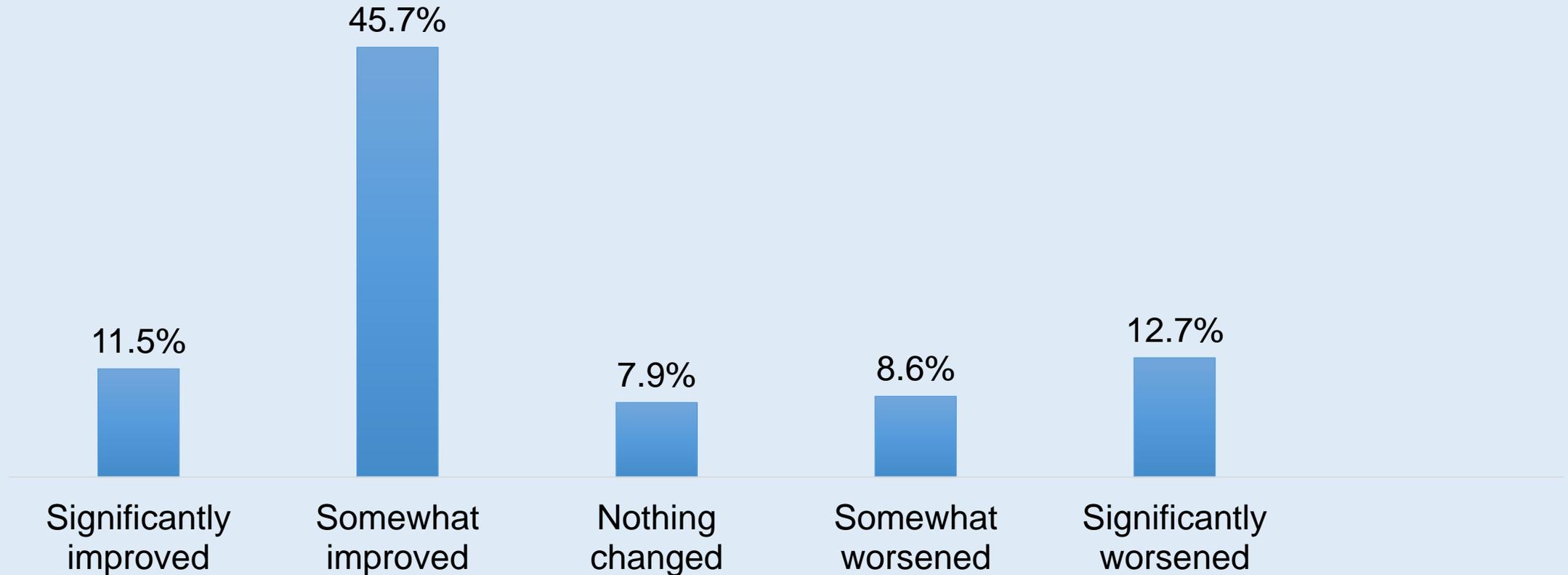
57.2% of respondents observed a positive change in the police system in the recent year, while 21.3% observed a negative change.

Have you had contact with the following institutions in the recent year?

Institution	No, I have not	Yes, I have
Patrol Service	71.1%	20.9%
Neighbourhood police officer	92.7%	7.3%
Local police station	94.3%	5.7%
Court	95.8%	4.2%
Investigative Committee	96.3%	3.7%
Prosecutor's Office	97.9%	2.1%

■ No, I have not ■ Yes, I have
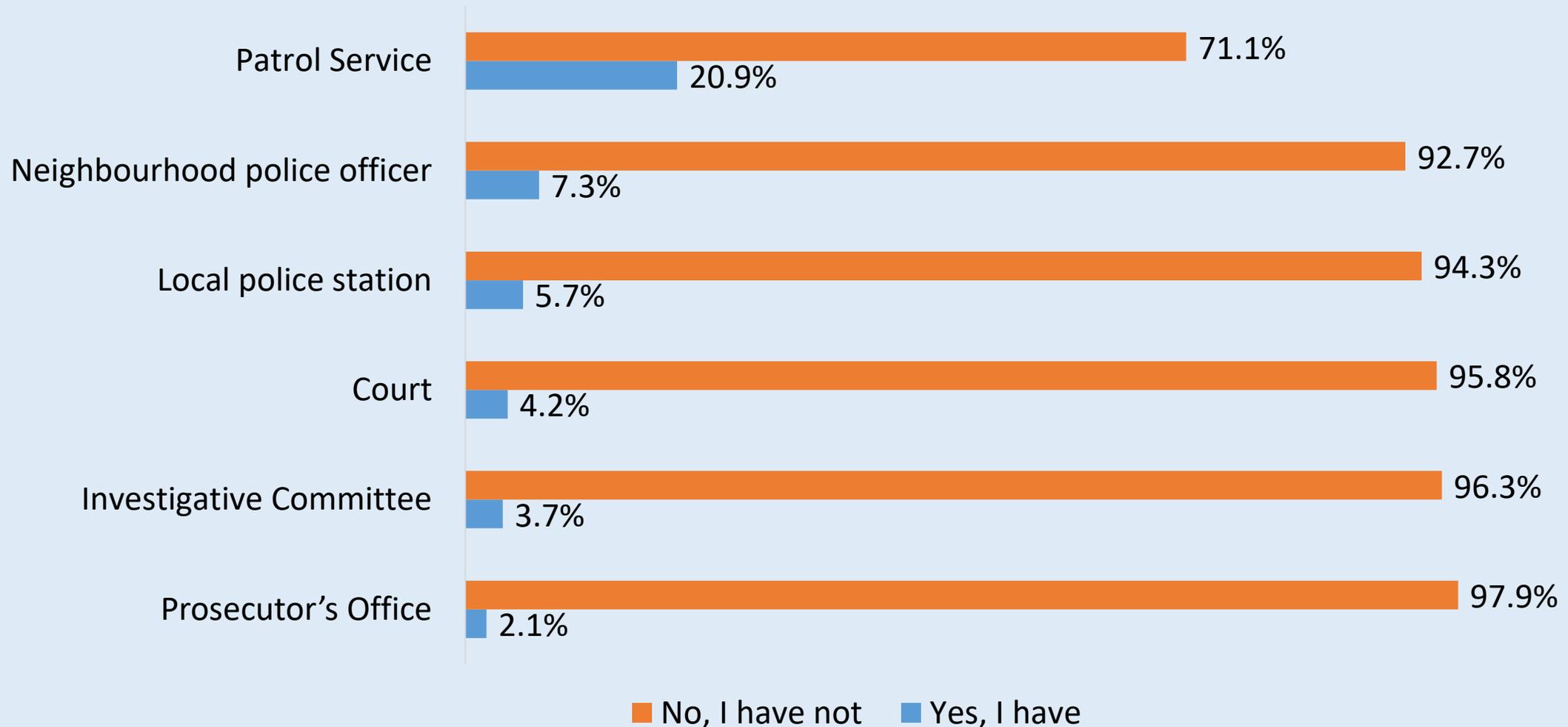
Respondents' assessments of the institutions irrespective of whether they have had contact with them

("No opinion" answers were not considered)
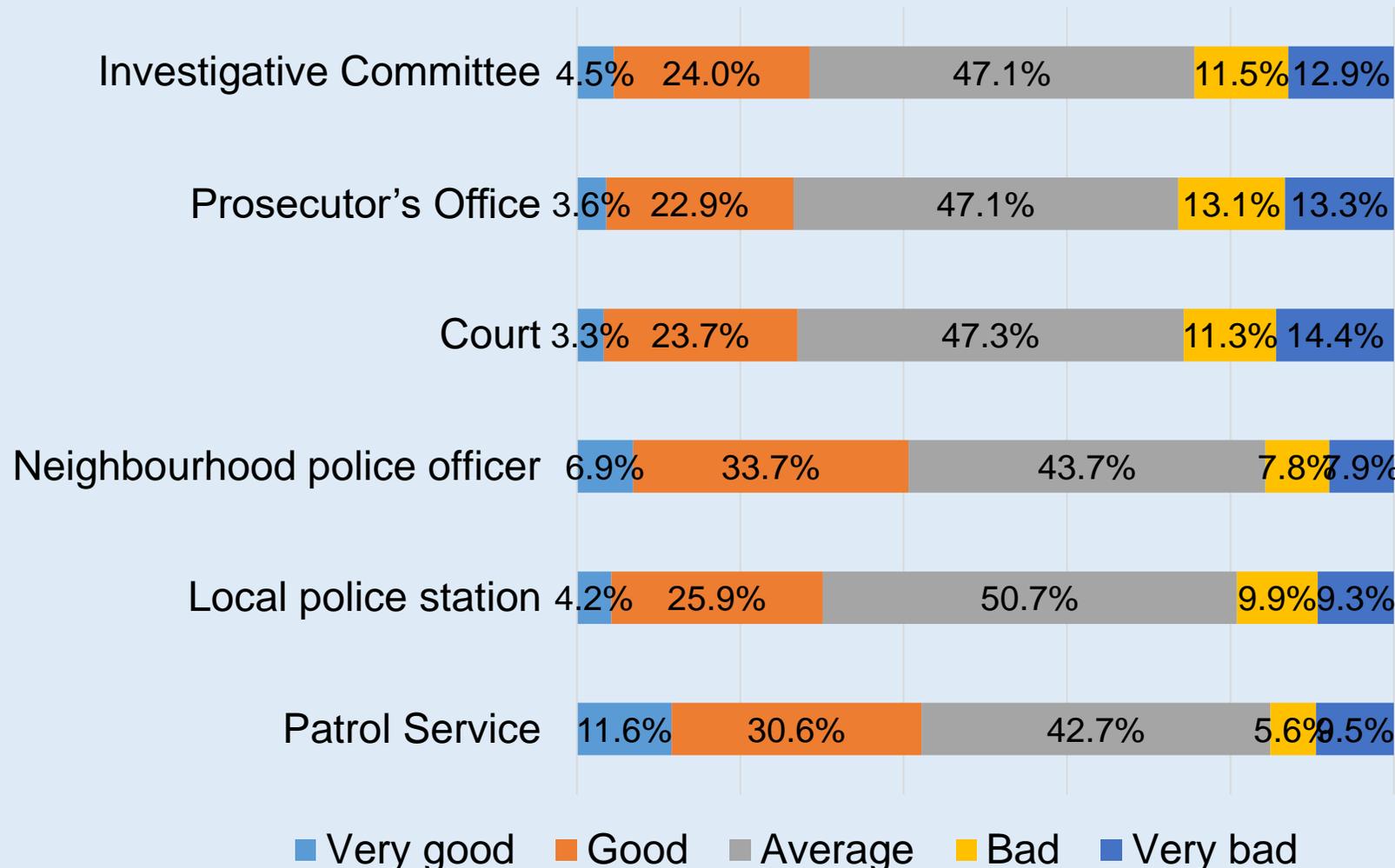
- Investigative Committee n=816
- The Prosecutor's Office n=830
- Courts n=848
- Neighborhood police officer (Police) n=835
- Local police station n=806
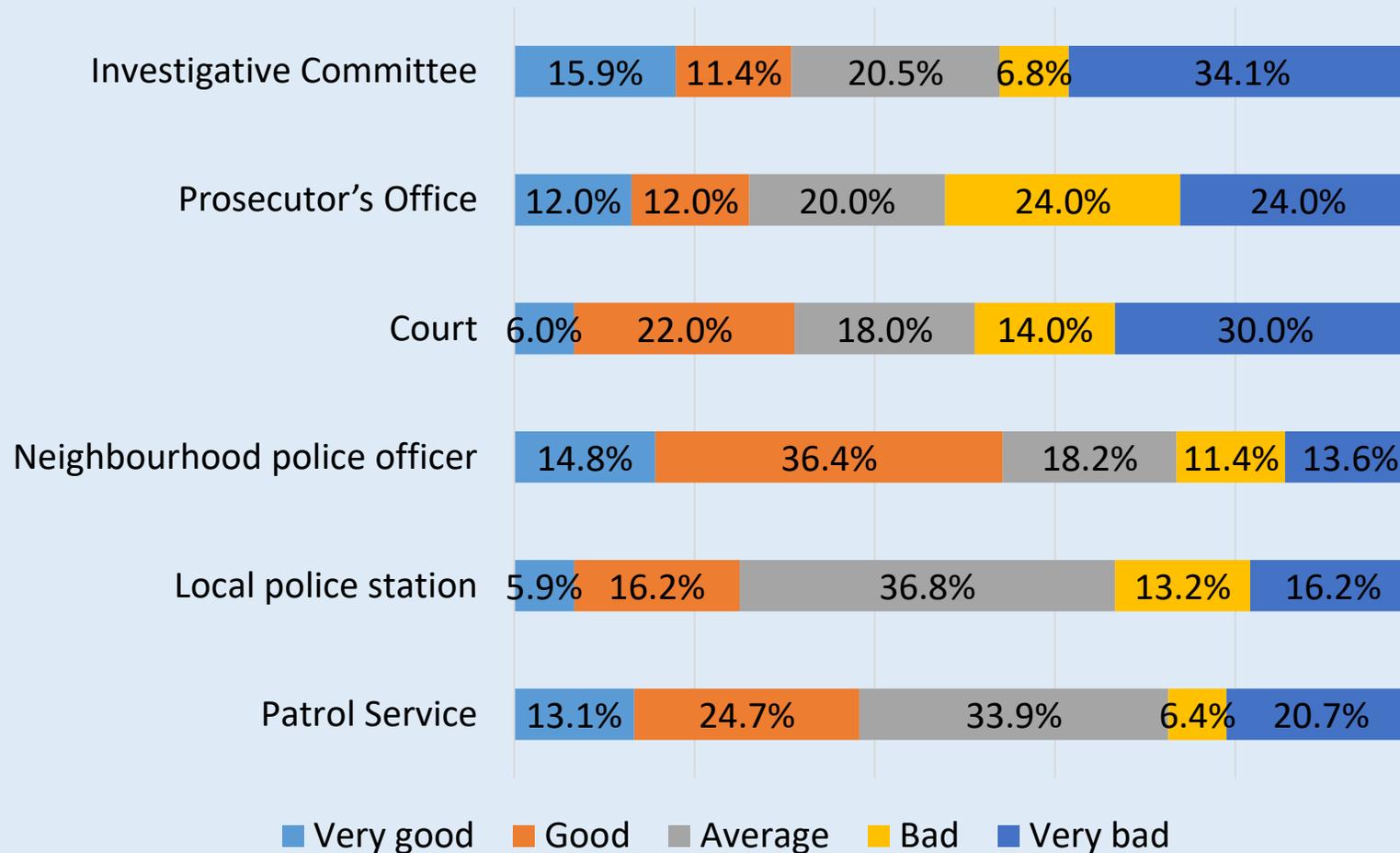- Patrol Service n=1125

Institution	Very good	Good	Average	Bad	Very bad
Investigative Committee	4.5%	24.0%	47.1%	11.5%	12.9%
Prosecutor's Office	3.6%	22.9%	47.1%	13.1%	13.3%
Court	3.3%	23.7%	47.3%	11.3%	14.4%
Neighbourhood police officer	6.9%	33.7%	43.7%	7.8%	7.9%
Local police station	4.2%	25.9%	50.7%	9.9%	9.3%
Patrol Service	11.6%	30.6%	42.7%	5.6%	9.5%

■ Very good ■ Good ■ Average ■ Bad ■ Very bad

Assessment of activity of institutions by respondents who have had contact with them

Institution	Very good	Good	Average	Bad	Very bad
Investigative Committee	15.9%	11.4%	20.5%	6.8%	34.1%
Prosecutor's Office	12.0%	12.0%	20.0%	24.0%	24.0%
Court	6.0%	22.0%	18.0%	14.0%	30.0%
Neighbourhood police officer	14.8%	36.4%	18.2%	11.4%	13.6%
Local police station	5.9%	16.2%	36.8%	13.2%	16.2%
Patrol Service	13.1%	24.7%	33.9%	6.4%	20.7%

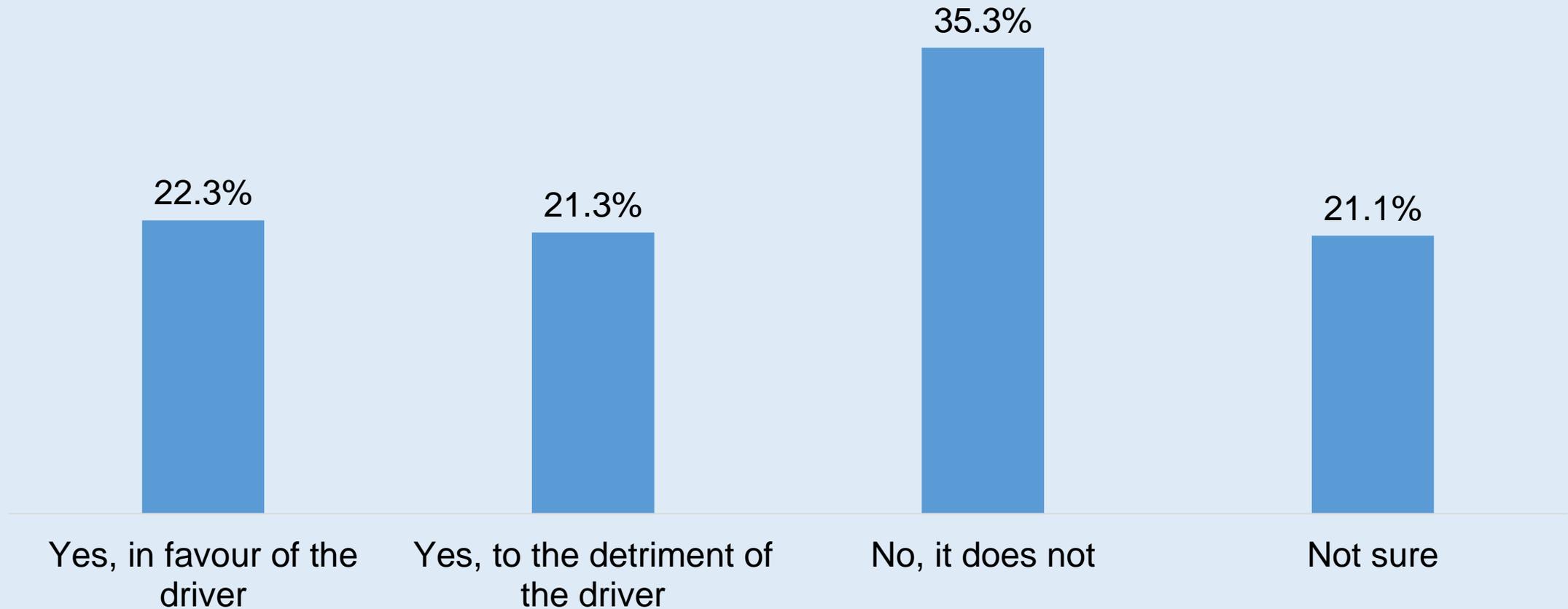■ Very good ■ Good ■ Average ■ Bad ■ Very bad

- Investigative Committee n=44
- Prosecutor's Office n=25
- Courts n=50
- Local police station n=68
- Neighborhood police officer n=88
- Patrol Service n=251

Assessment of activity of institutions by respondents who have had and have not had contact with them (Line 1 – irrespective of the circumstance of having contact, Line 2- those who have had contact)

Institution	Line	Very good	Good	Average	Bad	Very bad
Investigative Committee	1	4.50%	24%	47.10%	11.50%	12.90%
	2	15.9%	11.4%	20.5%	6.8%	34.1%
Prosecutor's Office	1	3.60%	22.90%	47.10%	13.10%	13.30%
	2	12.0%	12.0%	20.0%	24.0%	24.0%
Court	1	3.30%	23.70%	47.30%	11.30%	14.40%
	2	6.0%	22.0%	18.0%	14.0%	30.0%
Neighbourhood police officer	1	6.90%	33.70%	43.70%	7.80%	7.90%
	2	14.8%	36.4%	18.2%	11.4%	13.6%
Local police station	1	4.20%	25.90%	50.70%	9.90%	9.30%
	2	5.9%	16.2%	36.8%	13.2%	16.2%
Patrol Service	1	11.60%	30.60%	42.70%	5.60%	9.50%
	2	13.1%	24.7%	33.9%	6.4%	20.7%

■ Very good   ■ G|ood   ■ Average   ■ Bad   ■ Very bad

APR Group

12

Does the status of the driver /position, financial status, car value/ affect the attitude of the patrol police officer?

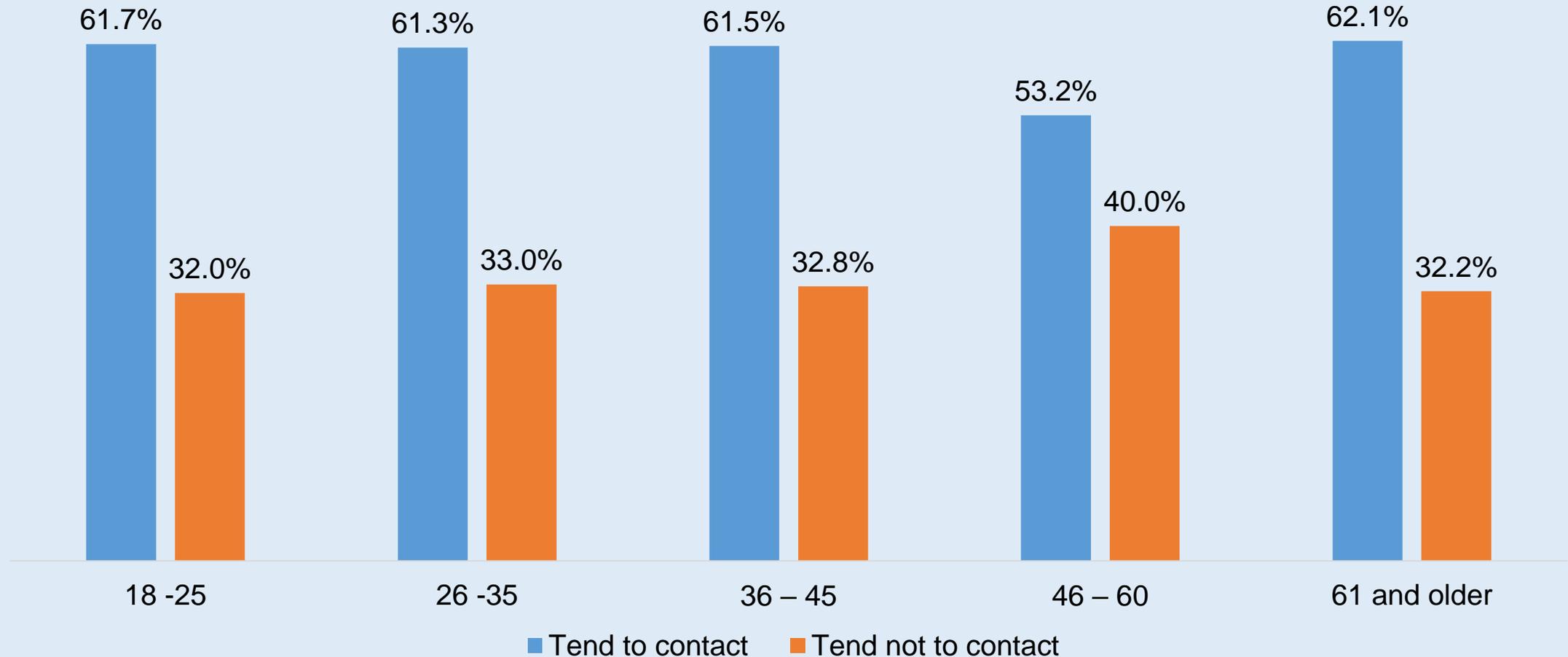| Yes, in favour of the driver	Yes, to the detriment of the driver	No, it does not	Not sure
22.3%	21.3%	35.3%	21.1%

If you witnessed a crime, would you contact the Police or give evidence to the Police?
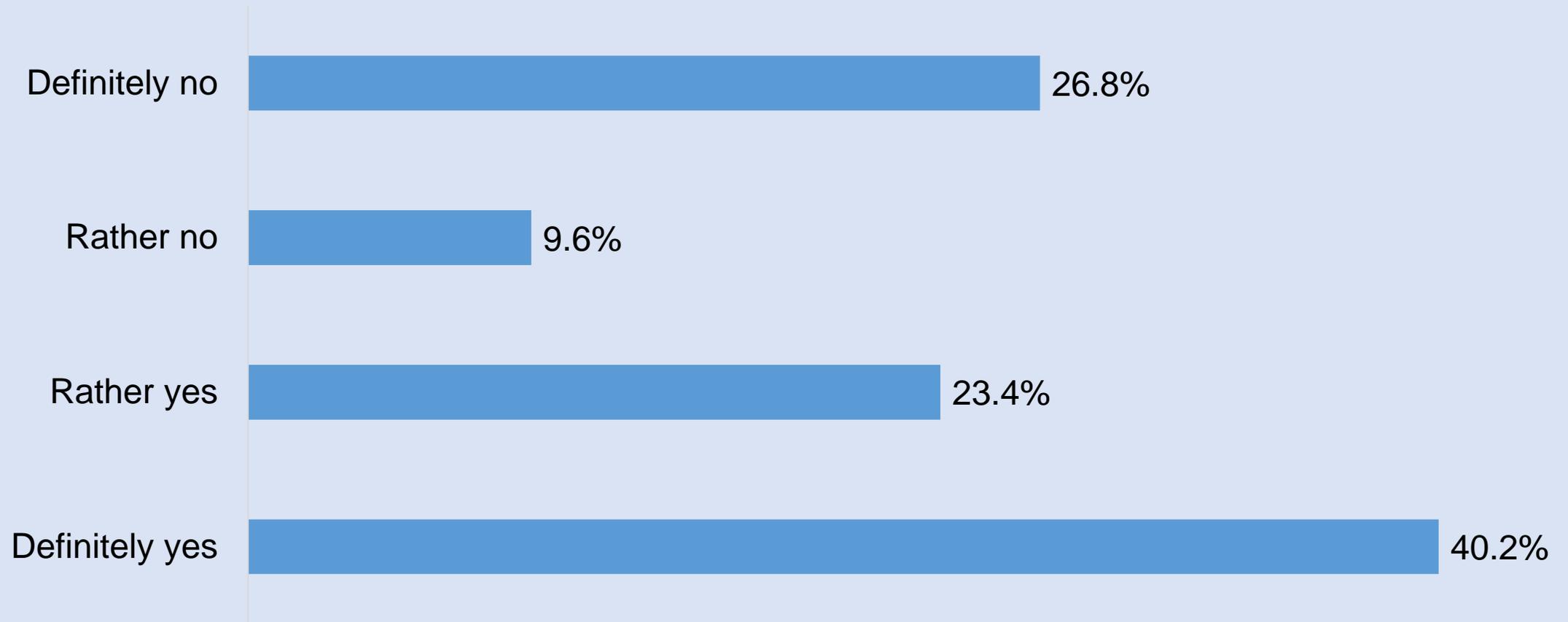
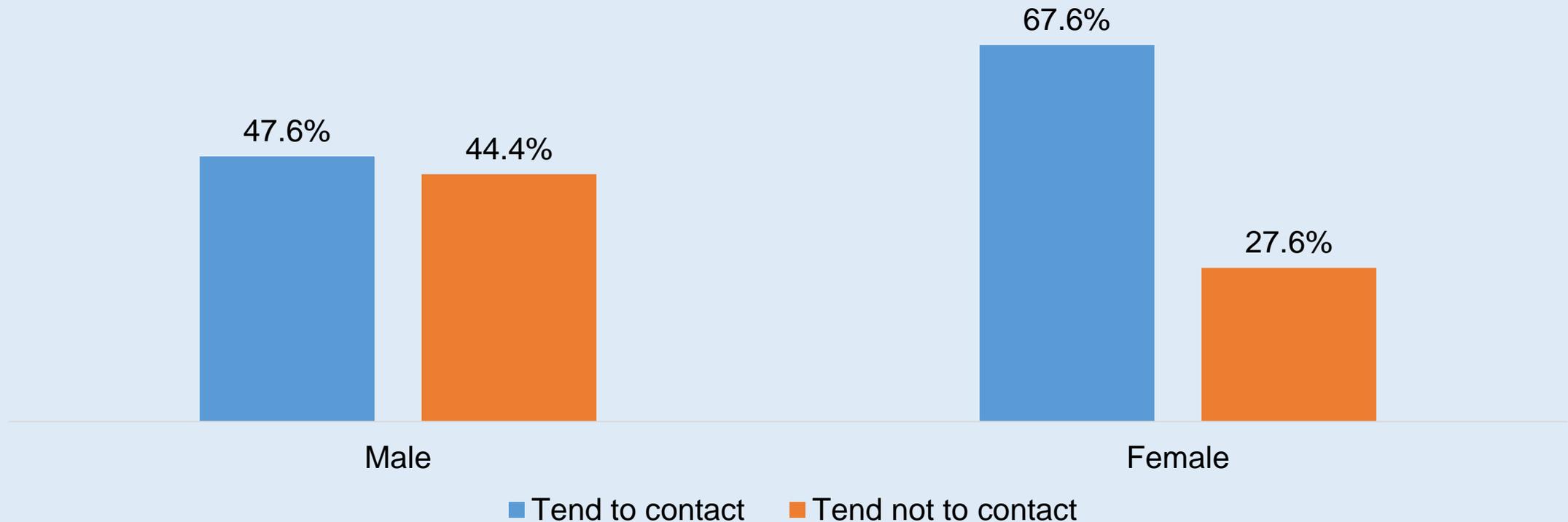Definitely no — 26.8%

Rather no — 9.6%

Rather yes — 23.4%

Definitely yes — 40.2%

Age distribution of attitudes regarding contacting the Police when witnessing a crime
("No opinion" answers were not considered)

61.7%   61.3%   61.5%   53.2%   62.1%

32.0%   33.0%   32.8%   40.0%   32.2%

18 -25   26 -35   36 – 45   46 – 60   61 and older
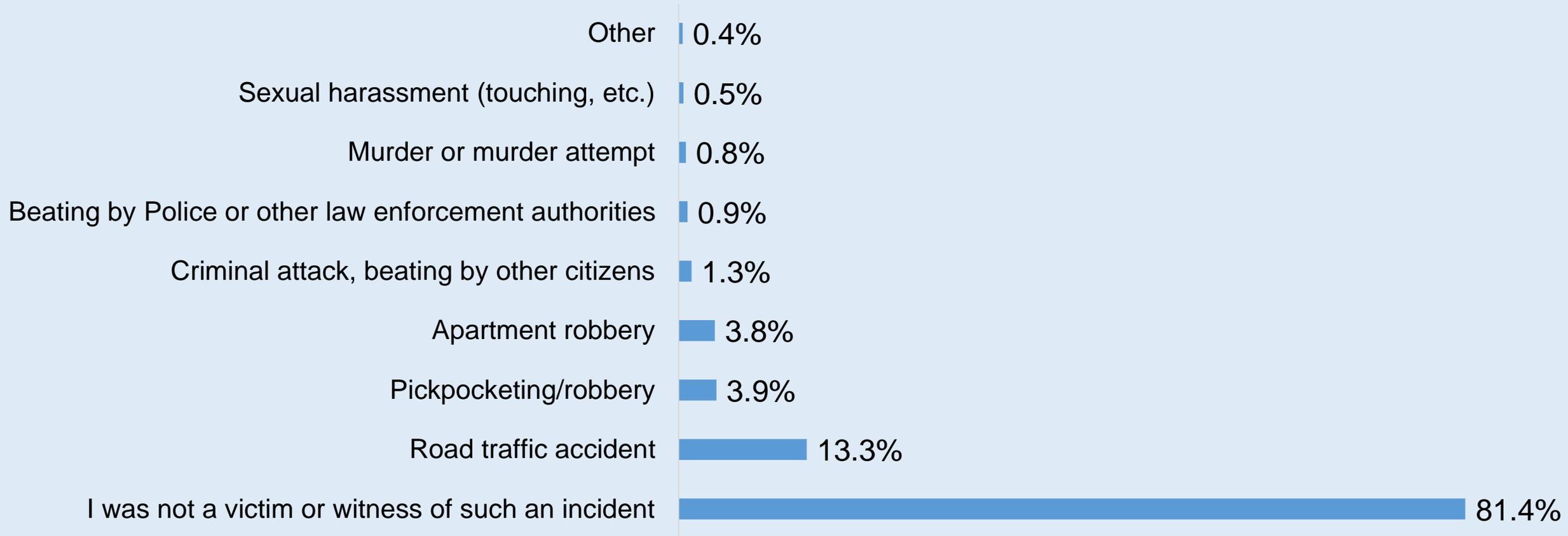
■ Tend to contact ■ Tend not to contact

APR Group

Sex distribution of attitudes regarding contacting the Police when witnessing a crime
("No opinion" answers were not considered)

Male: Tend to contact 47.6%, Tend not to contact 44.4%
Female: Tend to contact 67.6%, Tend not to contact 27.6%
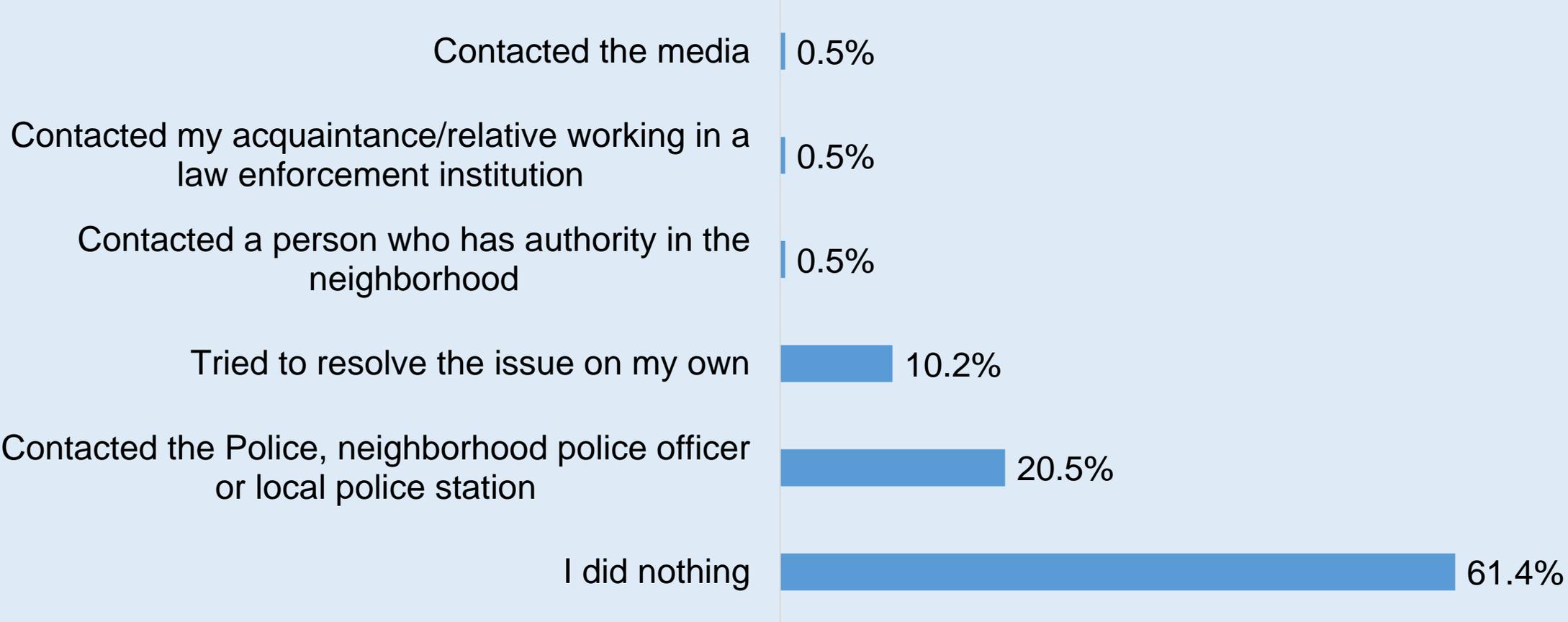
■ Tend to contact　■ Tend not to contact

Have you or your relative been a victim or a witness to the following incidents during the recent year? (n=1283)
(Multiple selection question)

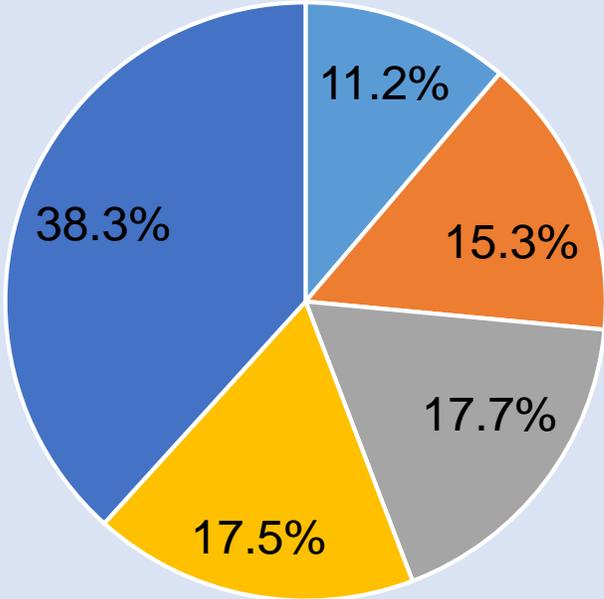| Incident	Percentage
Other	0.4%
Sexual harassment (touching, etc.)	0.5%
Murder or murder attempt	0.8%
Beating by Police or other law enforcement authorities	0.9%
Criminal attack, beating by other citizens	1.3%
Apartment robbery	3.8%
Pickpocketing/robbery	3.9%
Road traffic accident	13.3%
I was not a victim or witness of such an incident	81.4%

Number of victims or witnesses of any incident is 215 (18% of the total number of respondents)

If you were a victim of or witnessed a crime in the recent year, what steps did you take?(n=215)
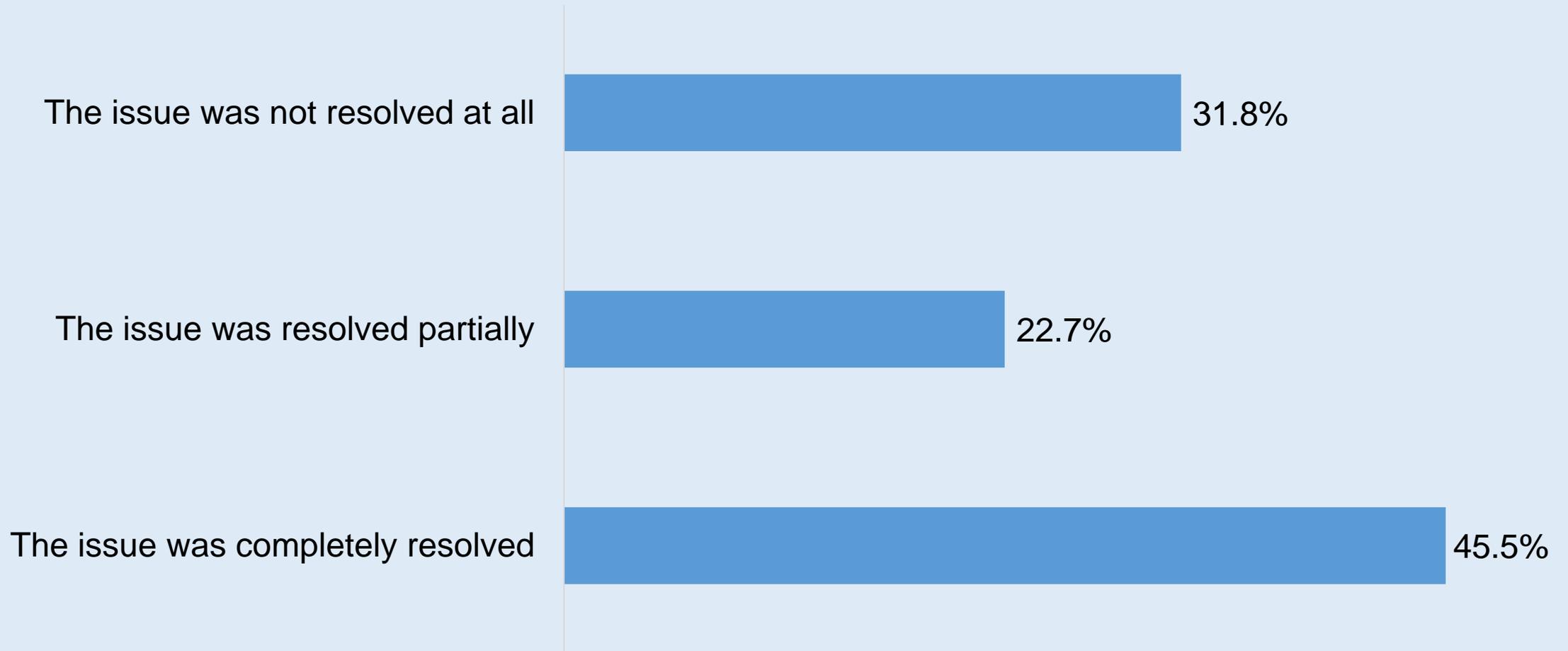

Contacted the media	0.5%
Contacted my acquaintance/relative working in a law enforcement institution	0.5%
Contacted a person who has authority in the neighborhood	0.5%
Tried to resolve the issue on my own	10.2%
Contacted the Police, neighborhood police officer or local police station	20.5%
I did nothing	61.4%

What proportion of your friends would contact the Police if they witnessed a crime?
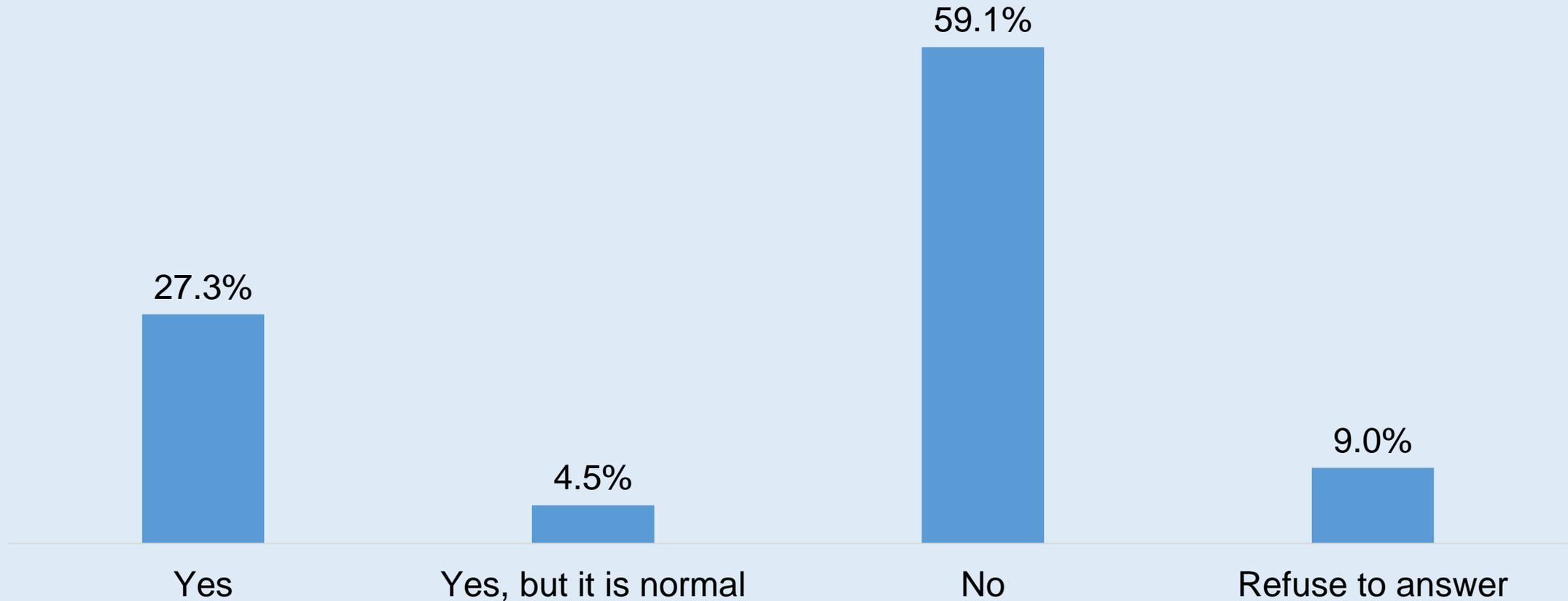

Almost all · **Majority** · **Half** · **Less than half** · **Almost no one**

It is likely that no more than 26.5% of the respondents will contact the Police if they witness a crime (n=1200)

What happened when victims or witnesses of a crime contacted the Police, neighborhood police officer or local police station? (n=44)

The issue was not resolved at all — 31.8%

The issue was resolved partially — 22.7%
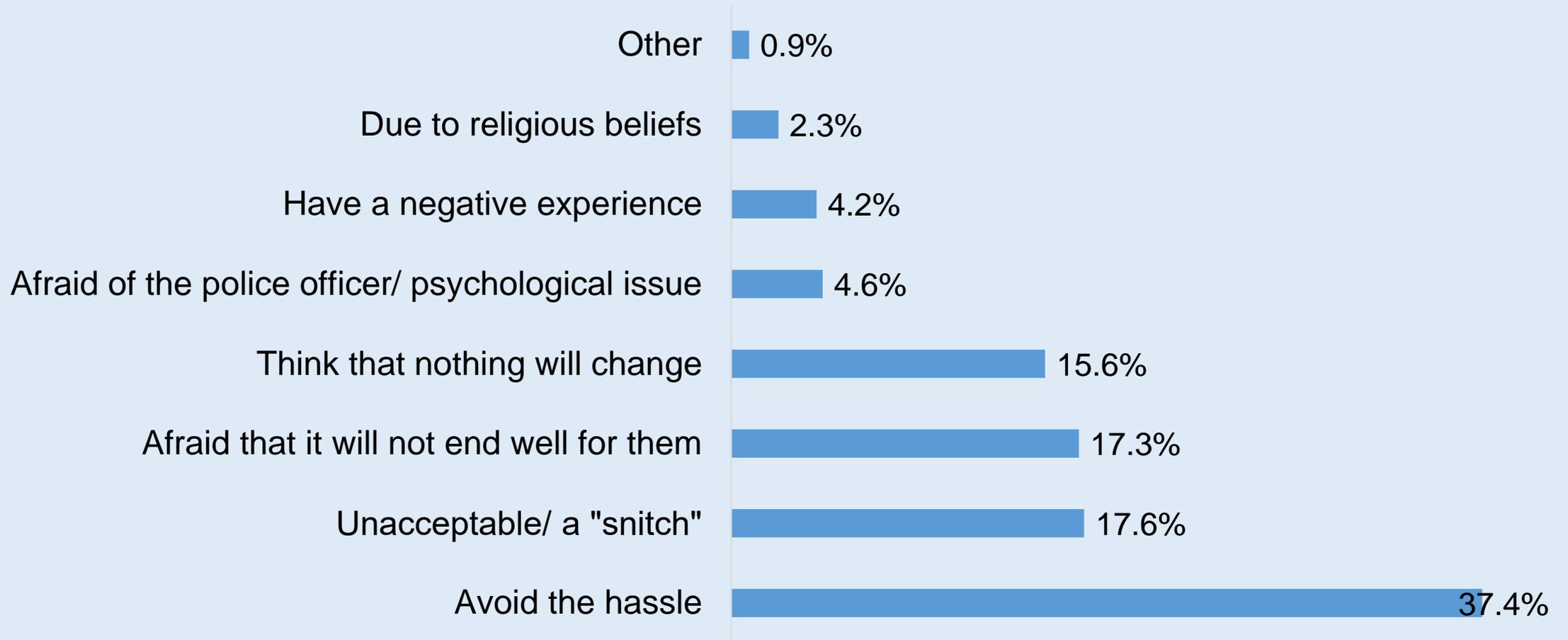
The issue was completely resolved — 45.5%

Did you get caught up in an undue hassle after raising an issue? (n=44)

Reasons for avoiding contacting the Police (n=2263)
(Multiple selection question)

Category	Percentage
Other	0.9%
Due to religious beliefs	2.3%
Have a negative experience	4.2%
Afraid of the police officer/ psychological issue	4.6%
Think that nothing will change	15.6%
Afraid that it will not end well for them	17.3%
Unacceptable/ a "snitch"	17.6%
Avoid the hassle	37.4%

19.2% of the respondents indicated that they have ever been taken or summoned to the Police

0.4%

19.2%

80.4%

- ■ Yes
- ■ No
- ■ Refuse to answer
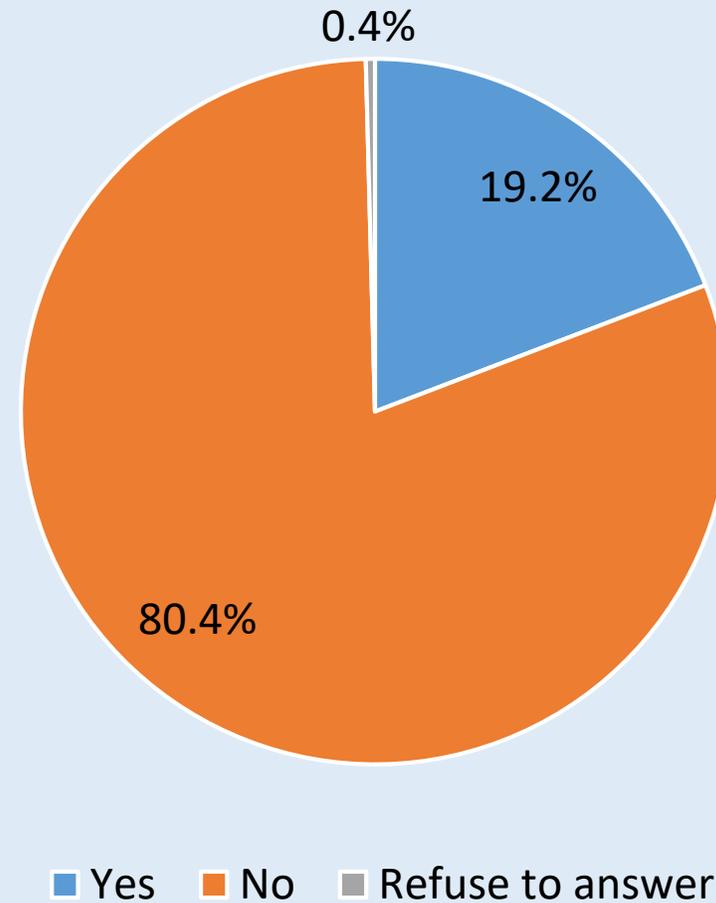
What issues did people who have ever been taken to the police encounter? (n=230)

	Encountered	Witnessed	Heard	Did not encounter	Not sure
Physical violence, beating	1.7%	2.2%	9.1%	86.1%	0.9%
Forging of evidence and/or documents	1.7%	0.4%	7.4%	89.6%	0.9%
Bribery, patronage	3.5%	11.7%	83.9%		0.9%
Psychological pressure, degrading treatment	3.0%	1.7%	10.0%	85.2%	
Refusing to accept a report/statement	4.8%	2.2%	4.8%	87.4%	0.9%
Abuse of office for the sake of their own interests	5.7%	2.2%	17.0%	74.3%	%
Rude attitude, indelicacy	7.0%	3.0%	20.9%	69.1%	

Were the people who were taken to the Police encounter crime there? (n=230)

Encountered: 12.6%
Witnessed: 3.5%
Heard: 19.6%
Did not encounter: 64.3%

■ Encountered ■ Witnessed ■ Heard ■ Did not encounter
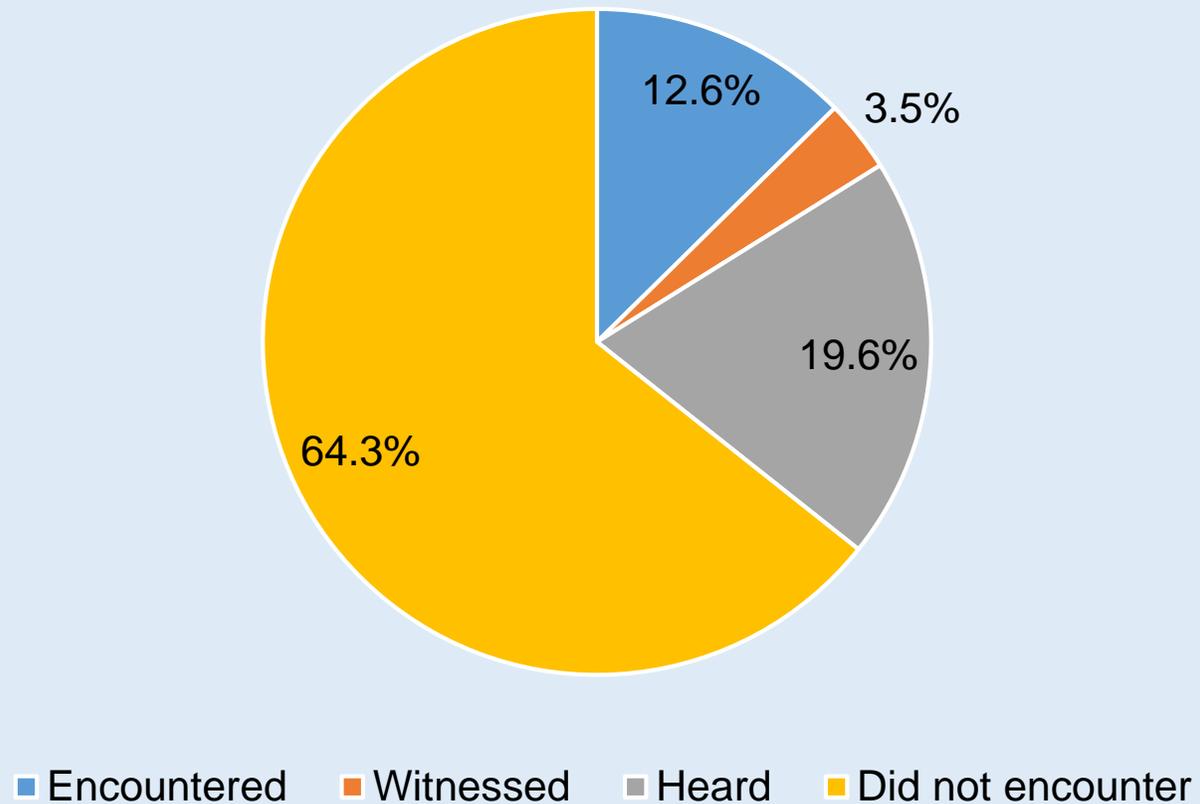
Would people who have had contact with the Police and irrespective of that circumstance turn to the Police if they witnessed a crime?

	Definitely yes	Rather yes	Rather no	Definitely no
Have had contact with the Police	27.9%	25%	10.3%	32.4%
Irrespective of circumstance of having had contact	40.2%	23.4%	9.6%	26.8%

■ Have had contact with the Police   ■ Irrespective of circumstance of having had contact
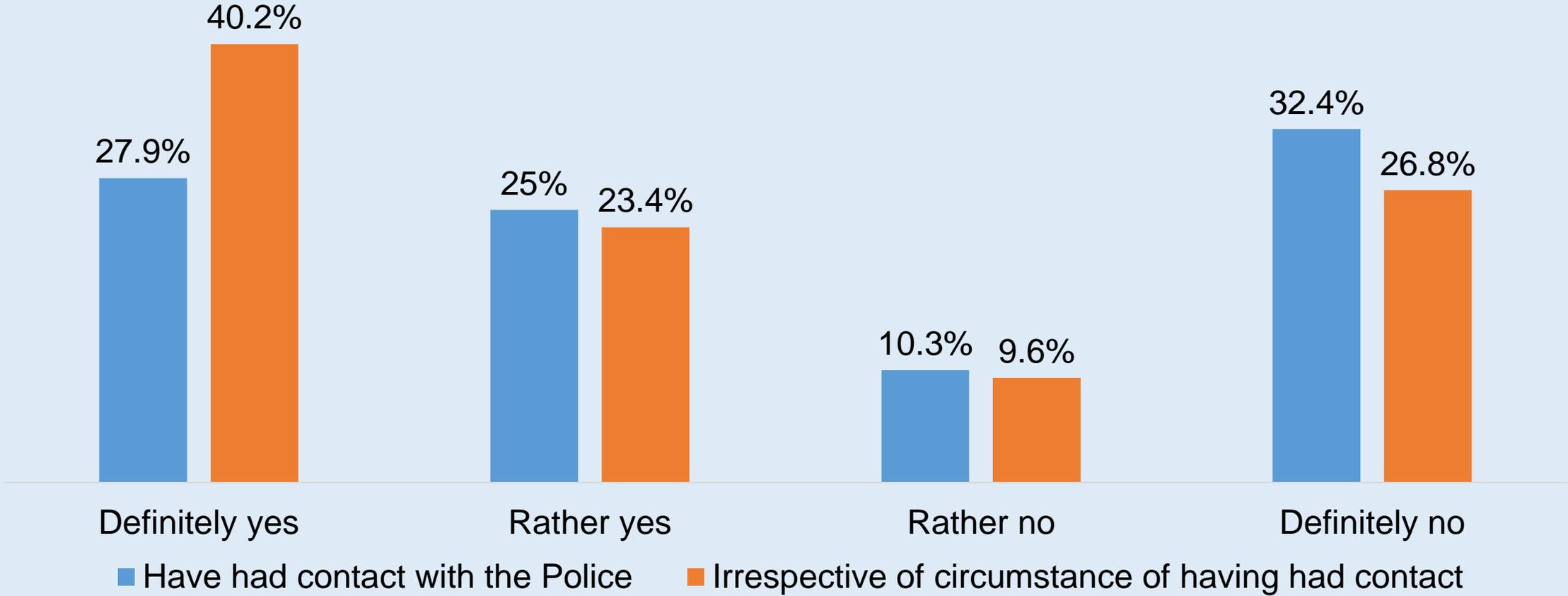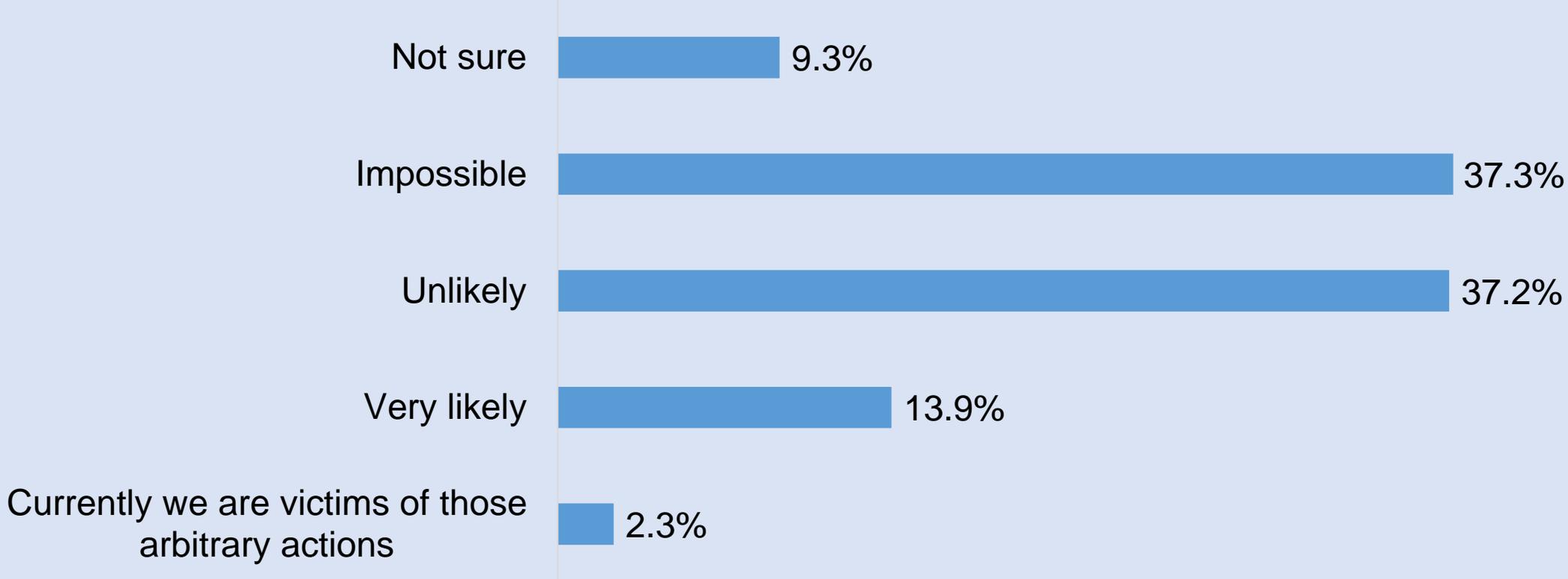
Are citizens subjected to violence, ill-treatment, degrading treatment, pressures by the Police when being arrested, detained, searched, interrogated? (n=897)

"No opinion" answers were not considered

43.7%

56.3%

■ Yes ■ No
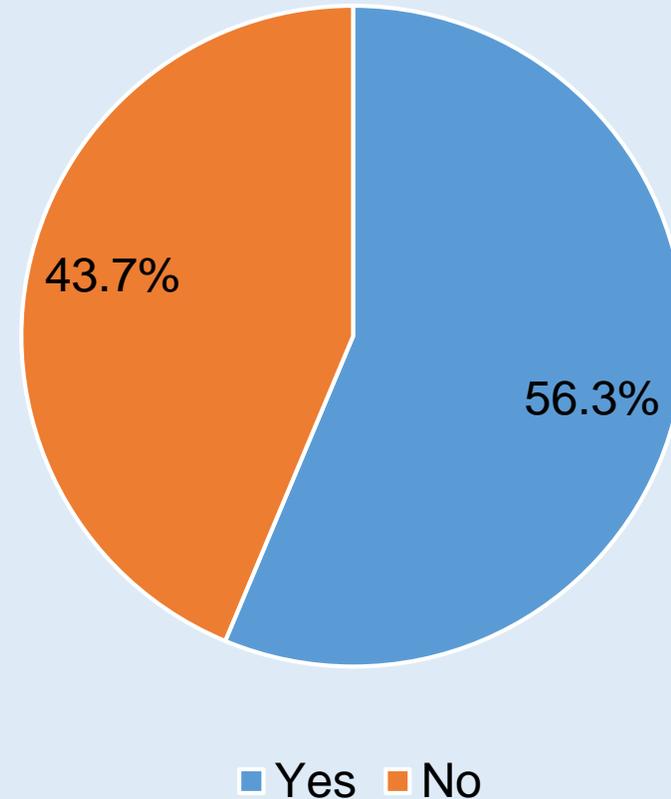
Is it possible that you or people close to you will suffer from the arbitrary actions of law enforcement authorities? (n=1200)

Not sure — 9.3%

Impossible — 37.3%

Unlikely — 37.2%

Very likely — 13.9%

Currently we are victims of those arbitrary actions — 2.3%

Will other law enforcement authorities protect the citizen if they fall victim to arbitrary actions of the Police? (n=1200)
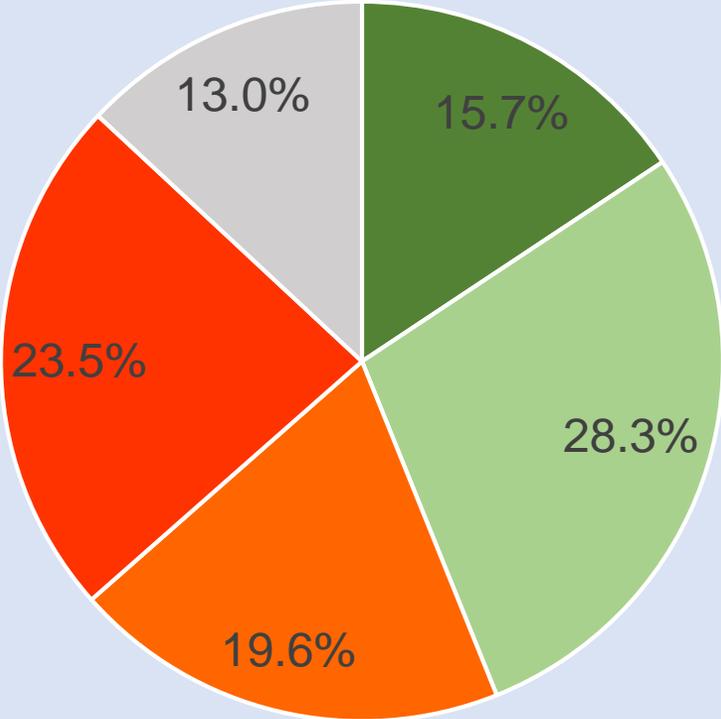
Legend: Definitely yes | Rather yes | Rather no | Definitely no | Not sure

Pie chart values: 15.7%, 28.3%, 19.6%, 23.5%, 13.0%

Do you think other law enforcement authorities (courts and/or Prosecutor's Office) would protect you if you happened to fall victim to arbitrary actions of the Police?
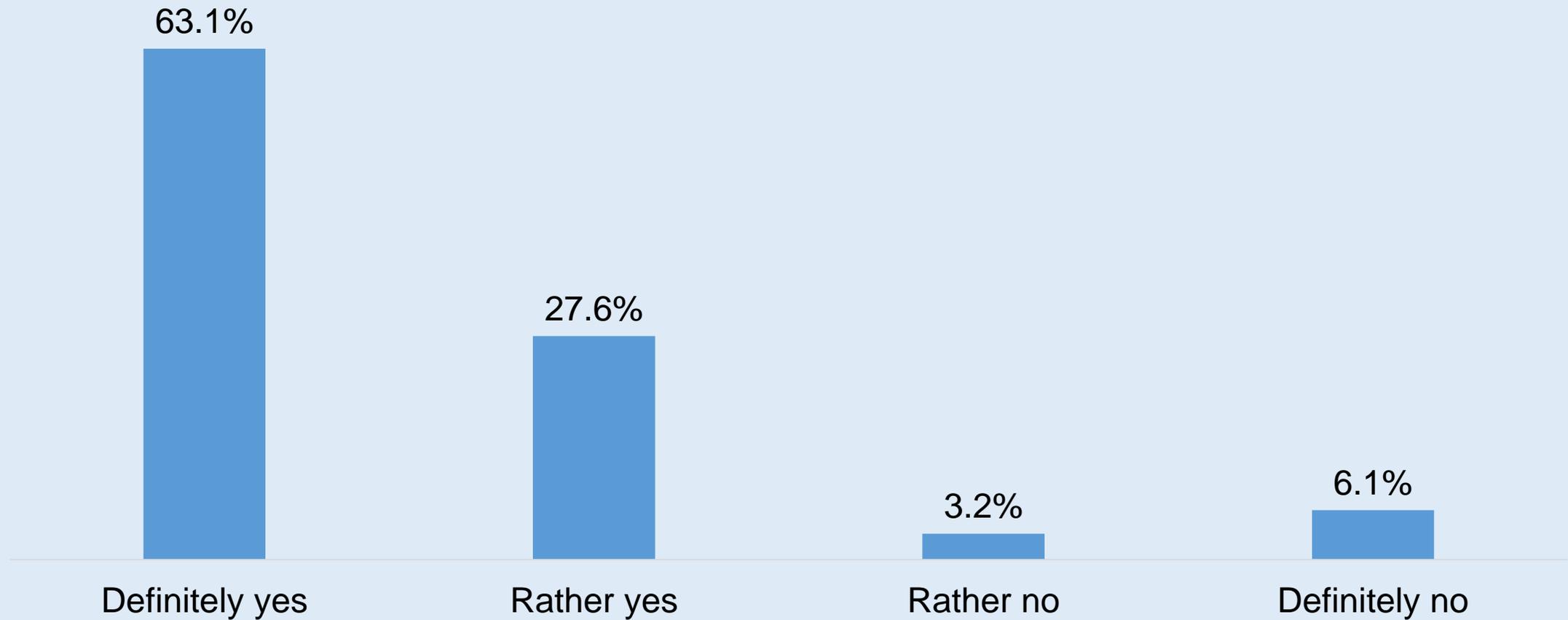
APR Group

In your opinion, can the Police in your area/community protect you/your family from criminals? (n=1061)
"No opinion" answers were not considered
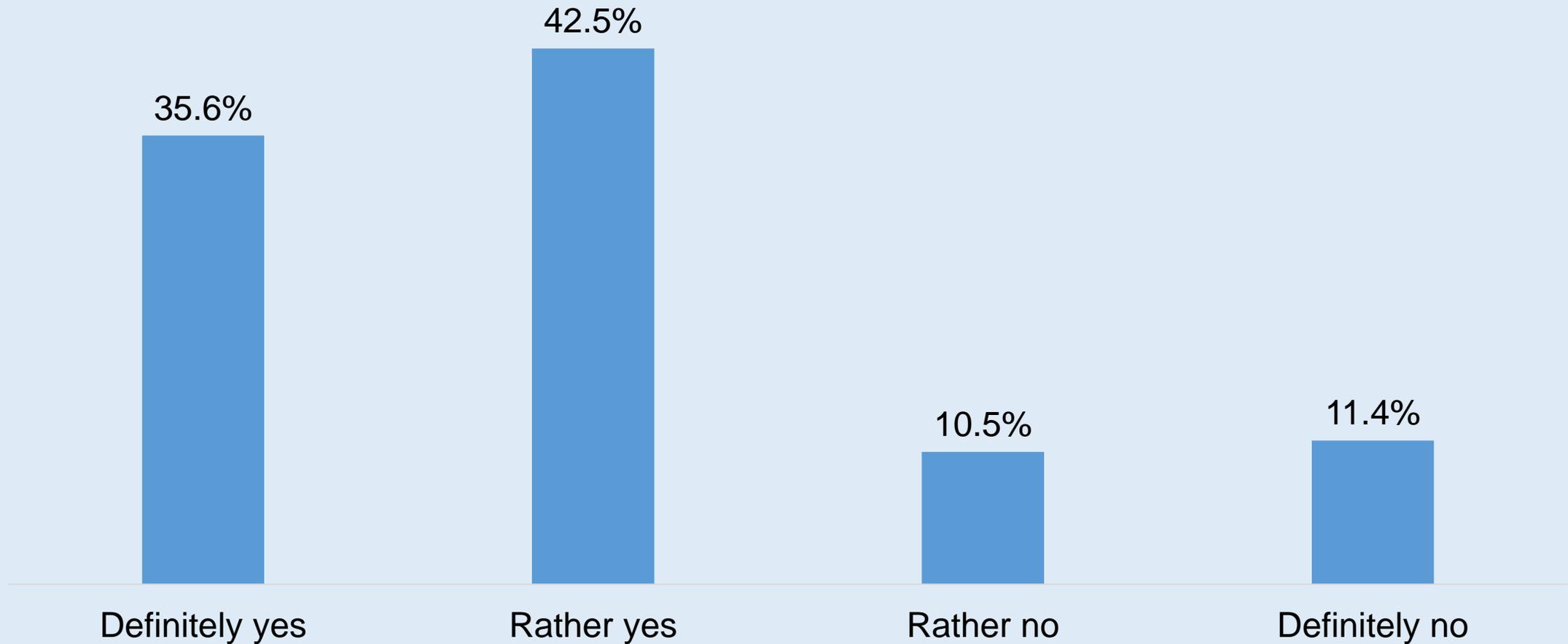
42.5%

35.6%

11.4%

10.5%

Definitely yes   Rather yes   Rather no   Definitely no

Positions on foreign policy (comparative analysis of two studies)
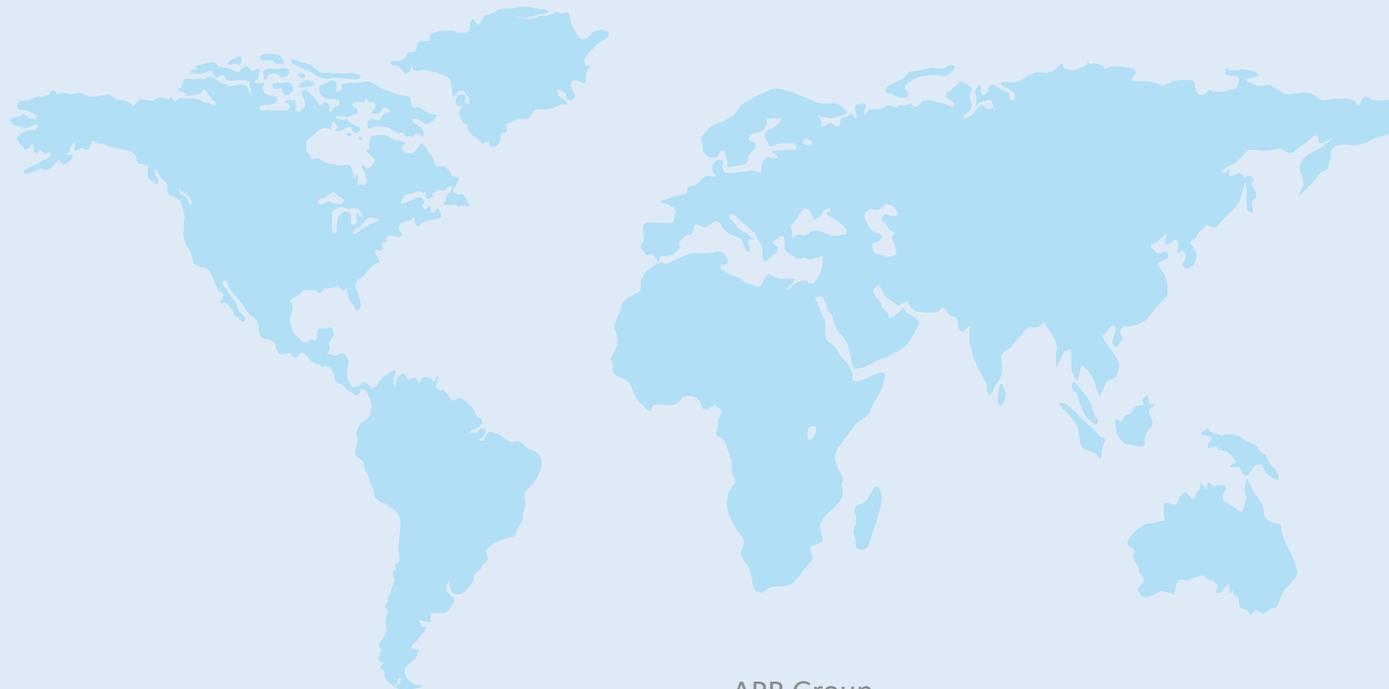
How do you see the future of the country?

67%

41%

34%

24%

15%

9%

2019

2024
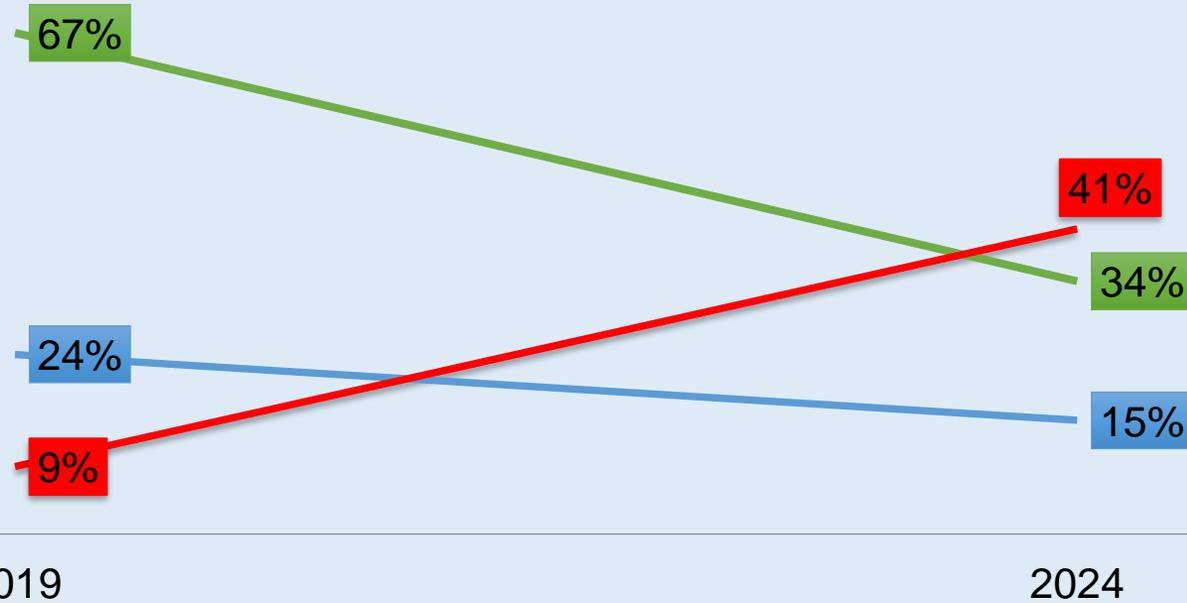
—— Situation is changing for the better   —— Nothing is changing   —— Situation is changing for the worse

Pessimistic expectations about the future of the country prevail. Compared to 2019, pessimistic expectations about the future of the country have increased significantly in 2024, and optimistic expectations have sharply decreased.

In your opinion, which country's or organization's armed forces should be deployed in Armenia?(n=1638)

(Multiple selection question)

Category	Percentage
Armenia only	33.4%
France	28.8%
Russian Federation	18.8%
USA	12.9%
NATO	9.4%
Iran	8.3%
India	6.4%
CSTO	3.5%
Germany	3.0%
Other	1.8%
Greece	1.3%
Great Britain	1.2%
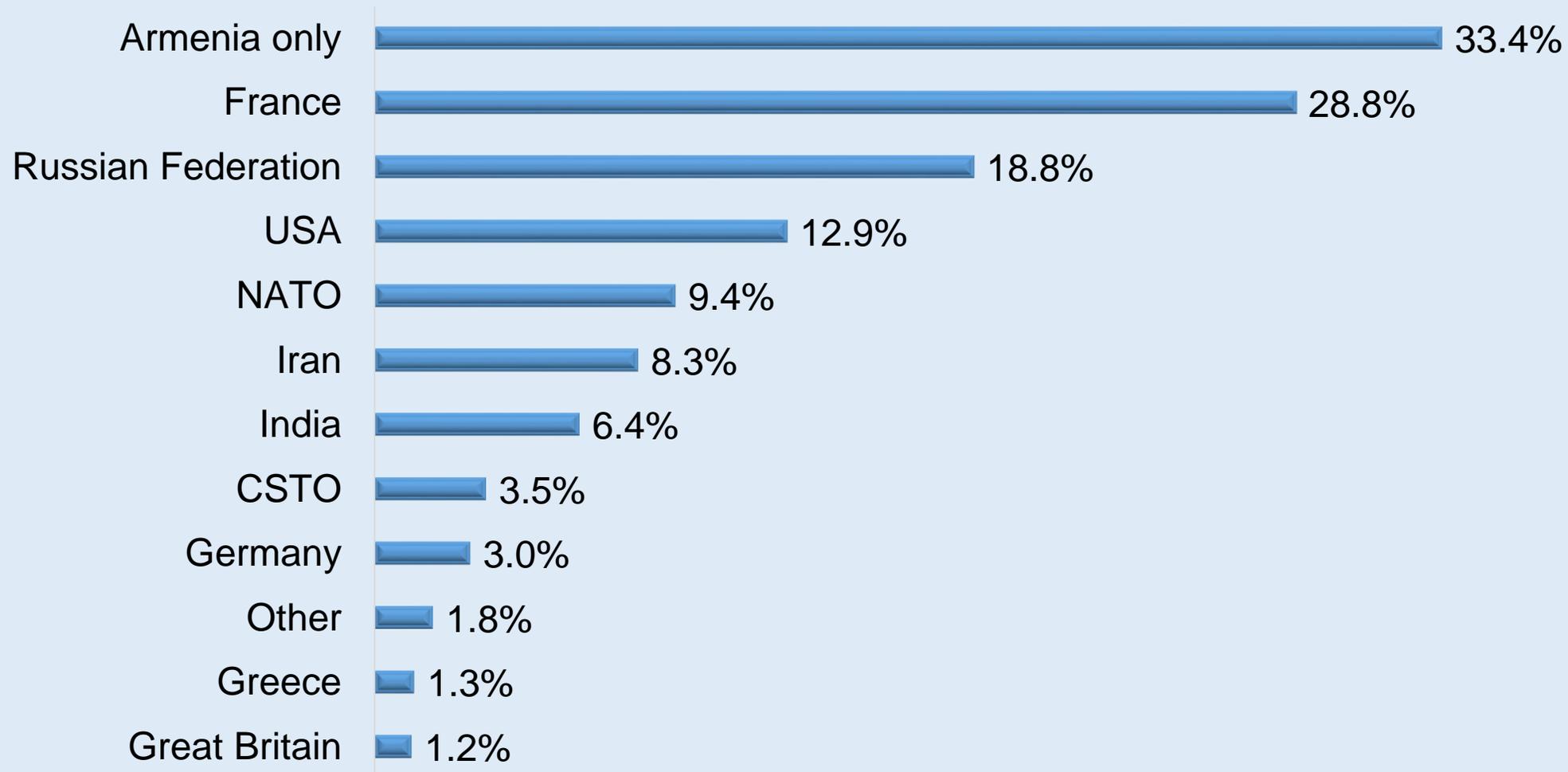
Which countries are the most reliable countries for Armenia? (n=2881)
(Multiple selection question)

Country	Percentage
France	67.3%
Iran	35.9%
India	32.2%
Russian Federation	27.2%
USA	25.1%
None	11.0%
Germany	10.3%
China	8.8%
Greece	7.3%
Great Britain	3.8%
Japan	2.2%
Turkey	0.3%
Azerbaijan	0.3%
All are reliable	0.2%
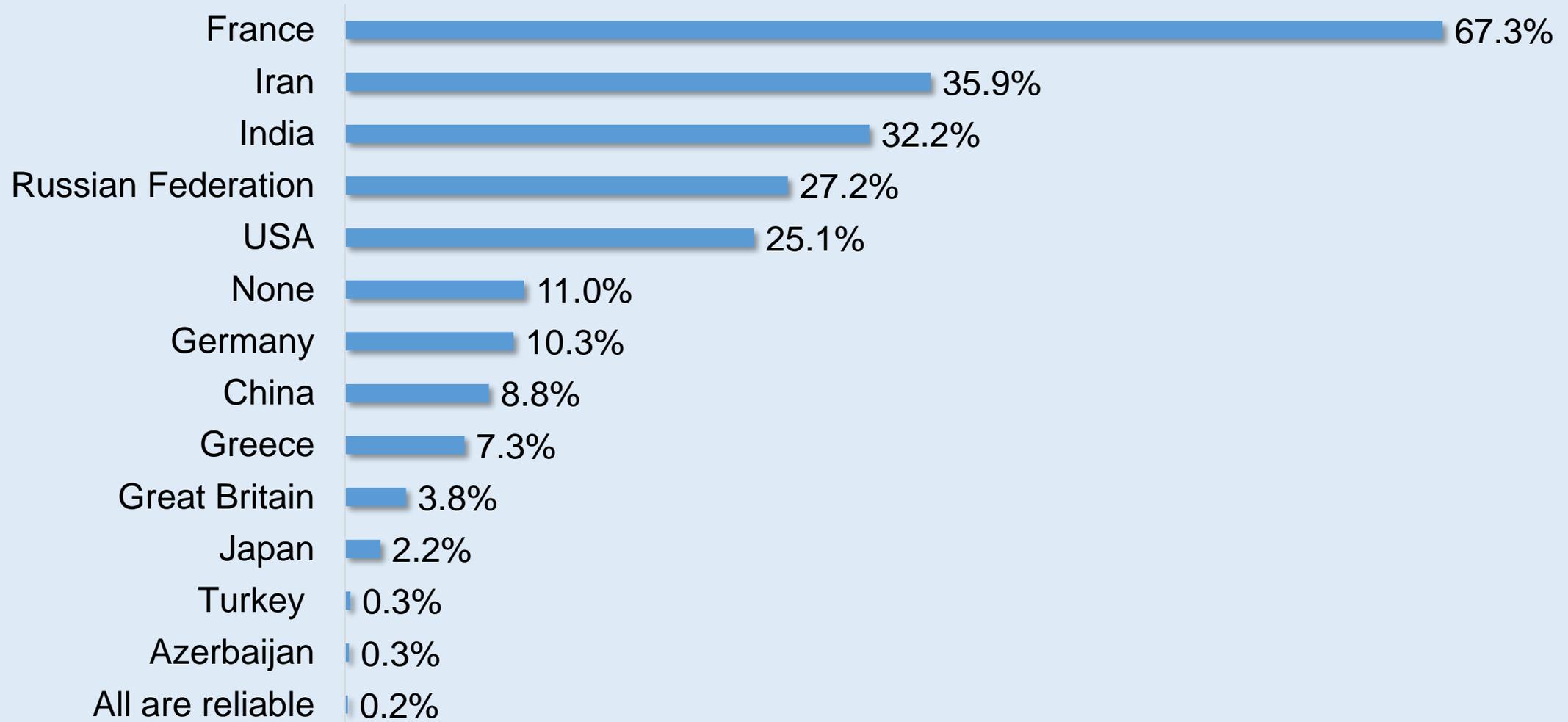
Which are the most <u>unreliable</u> partners for Armenia? (n=2881)
(Multiple selection question)

Country	Percentage
Turkey	76.7%
Azerbaijan	75.7%
Russian Federation	41.3%
Great Britain	12.3%
USA	9.7%
Iran	6.0%
France	4.9%
Germany	3.2%
All are unreliable	2.4%
China	2.4%
India	2.1%
Japan	1.6%
Greece	1.3%
None	1.0%
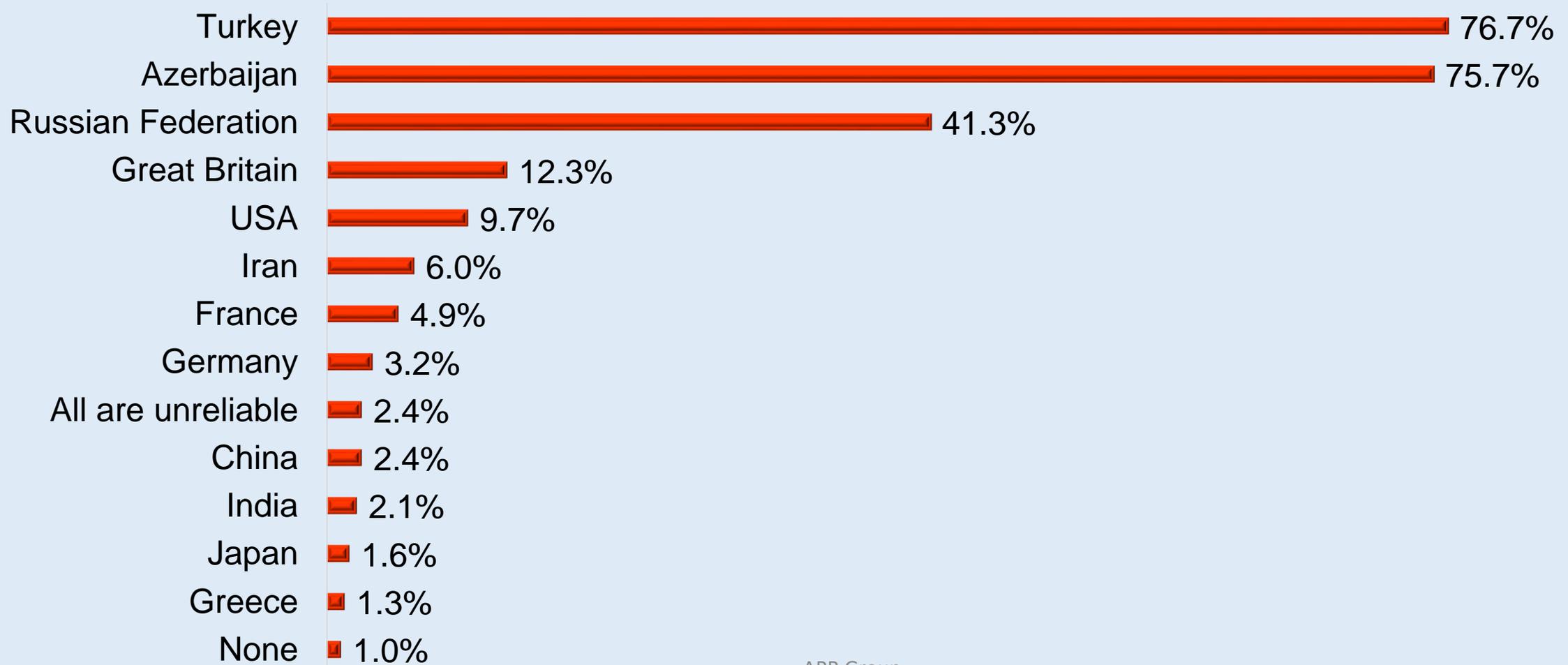
In your opinion, what is the attitude of the states mentioned below towards the Republic of Armenia?

Country	Friendly	Unfriendly (hostile)	Neutral
France	77%	1%	18%
Iran	47%	4%	41%
United States of America	32%	9%	51%
Germany	25%	6%	57%
Georgia	22%	16%	58%
Russian Federation	21%	34%	39%
Great Britain	15%	17%	57%
Turkey		97%	2%
Azerbaijan		98%	1%

■ Friendly ■ Unfriendly (hostile) ■ Neutral
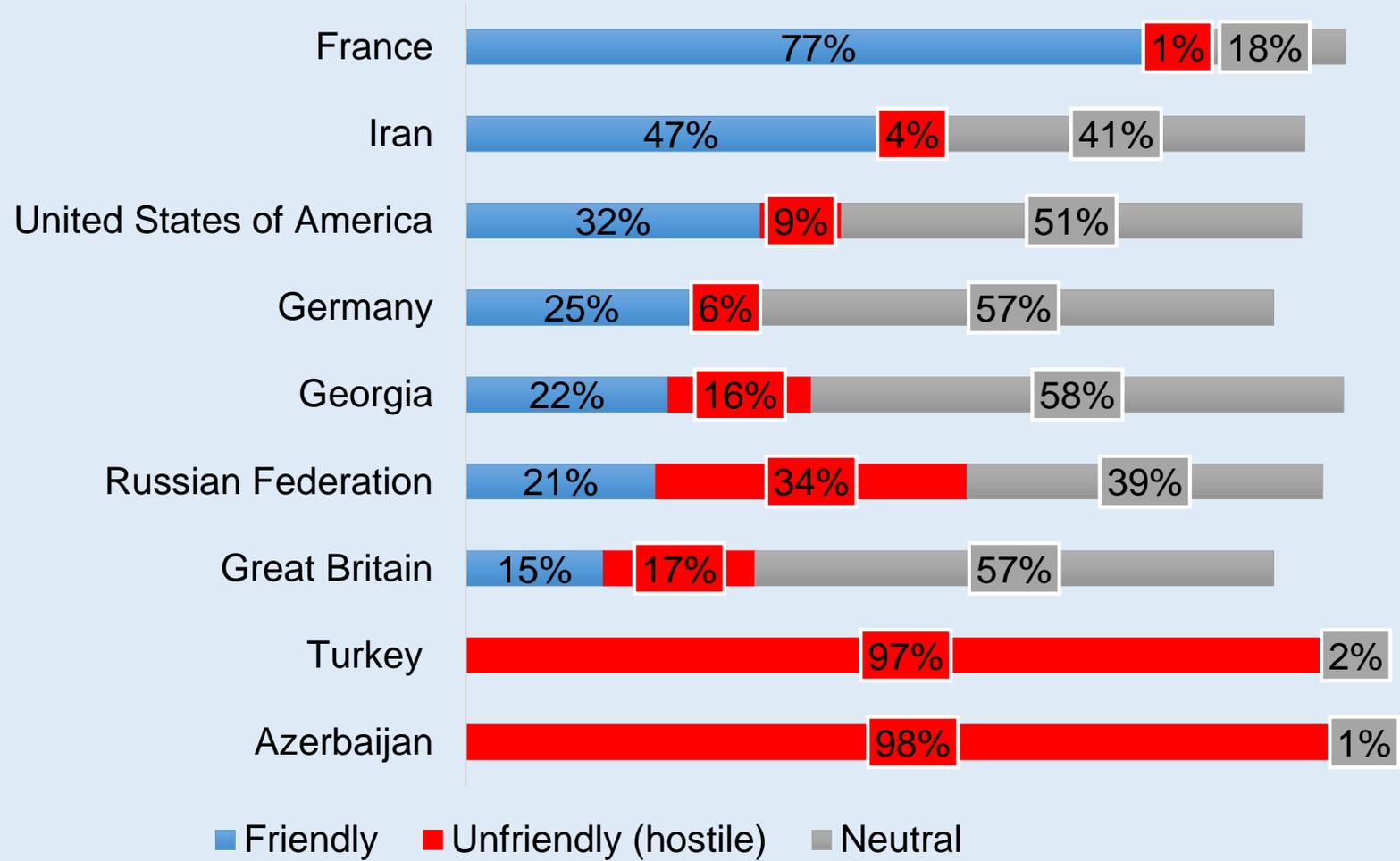
How do you assess the role of the following international organizations for the Republic of Armenia?

	Positive	Neutral	Negative	Not sure
Red Cross	80.3%	12.7%	3.3%	3.8%
EU, EU Monitoring Mission	45.0%	34.1%	10.9%	10.0%
UN	37.9%	38.1%	11.9%	12.1%
EAEU	36.4%	40.1%	12.0%	11.5%
CSTO	21.1%	34.3%	33.3%	11.4%

Positive **Neutral** **Negative** **Not sure**
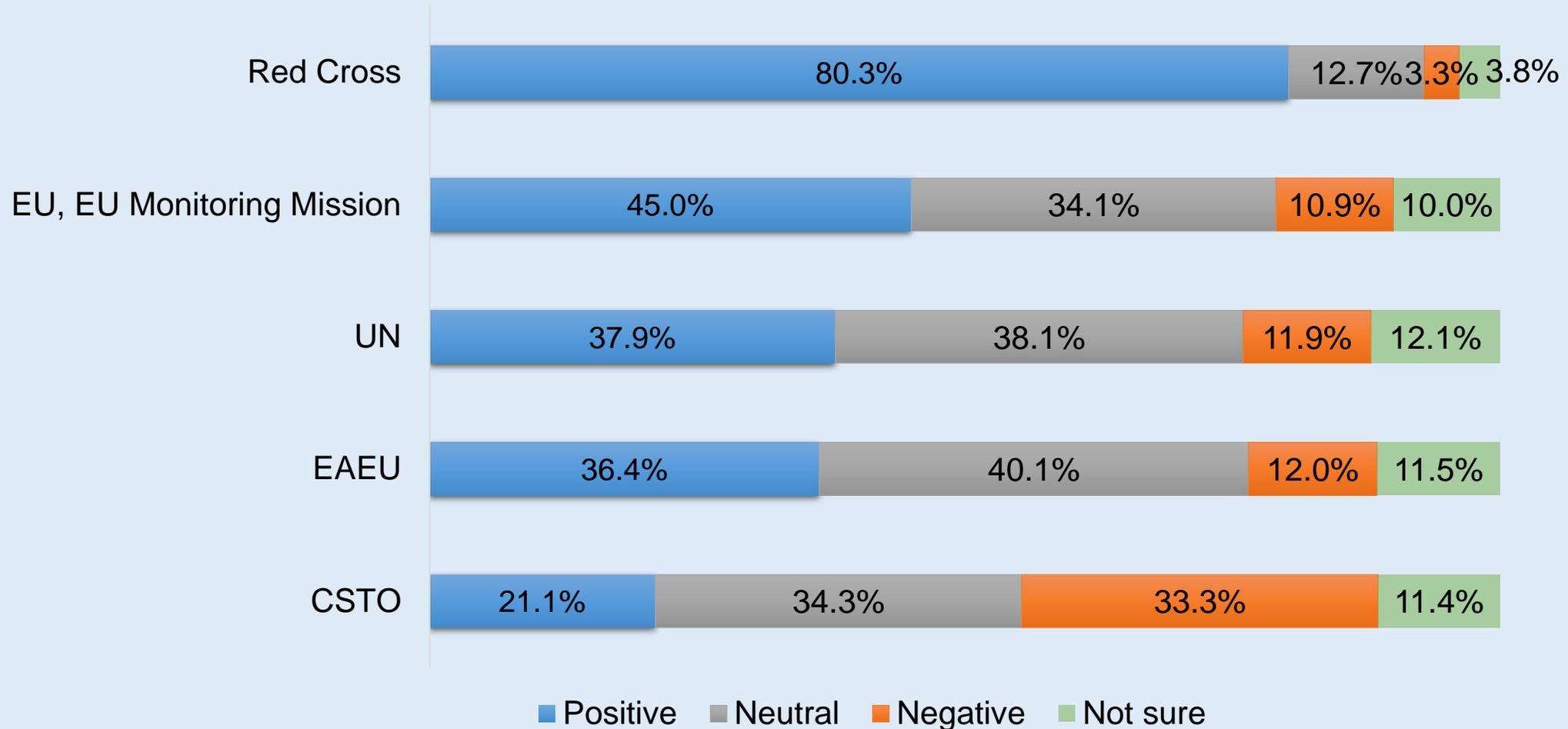
In your opinion, what is Russia's attitude towards the Republic of Armenia?

72%

34%

21%

6%

2019

2024

—— Friendly

—— Unfriendly (hostile)
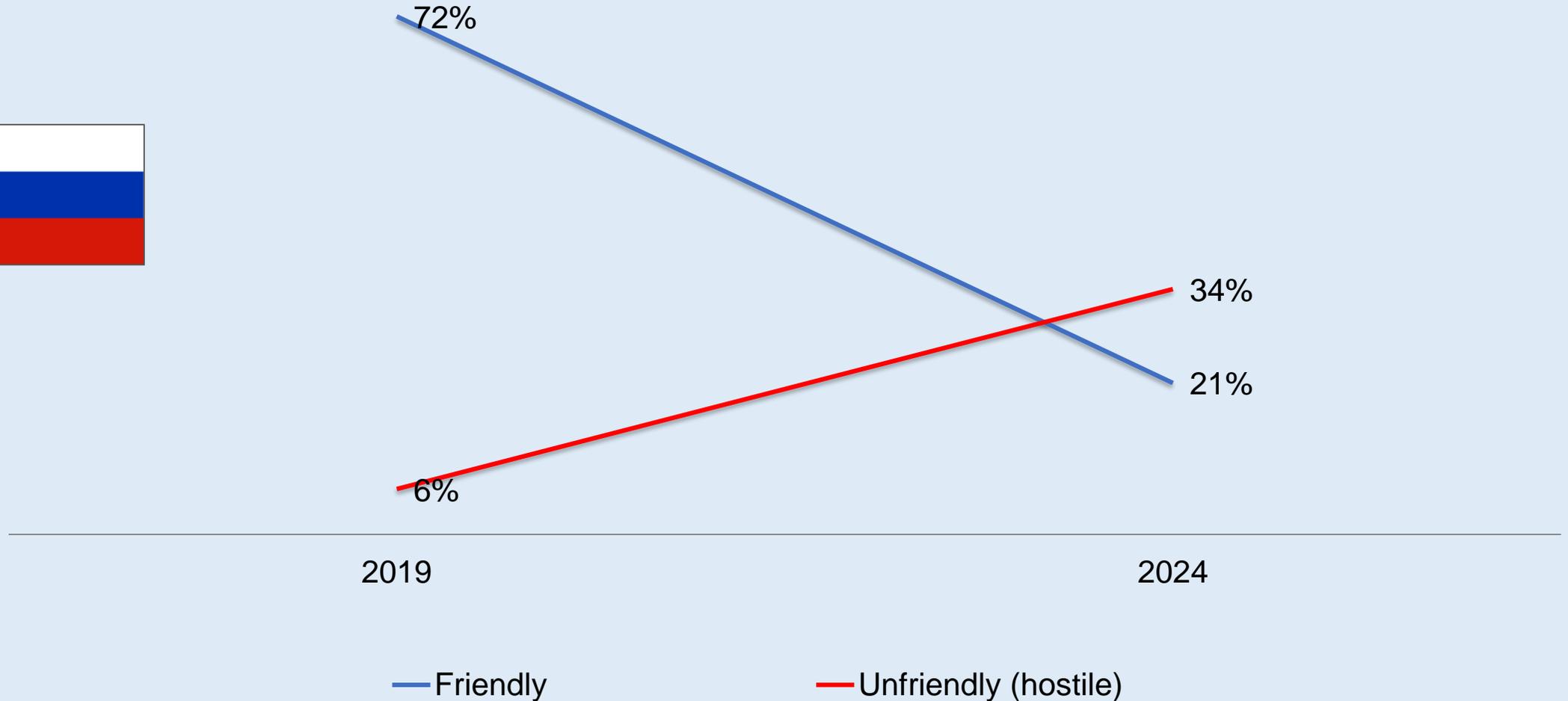
How has the Russian Federation's attitude towards Armenian authorities changed?

For the worse	68.4%
Did not change	19.8%
Not sure	8.0%
For the better	4%
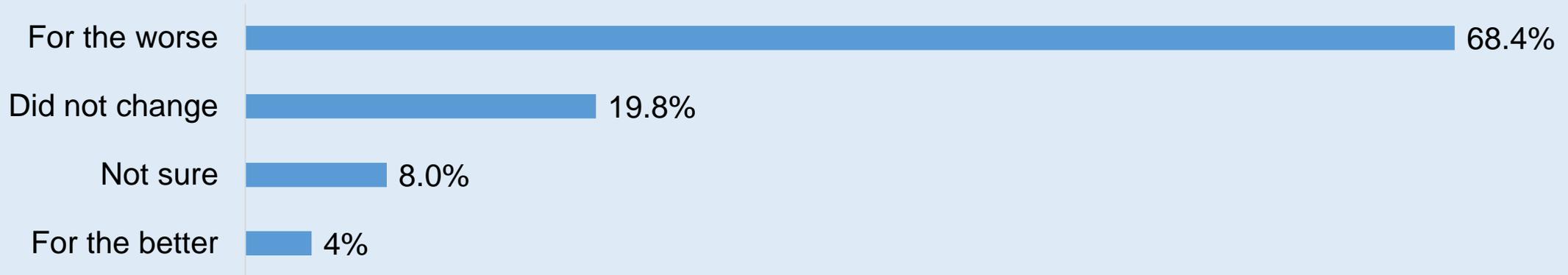
How has the Russian Federation's attitude towards the Republic of Armenia changed?

For the worse	61.6%
Did not change	24.9%
Not sure	8.3%
For the better	5.3%
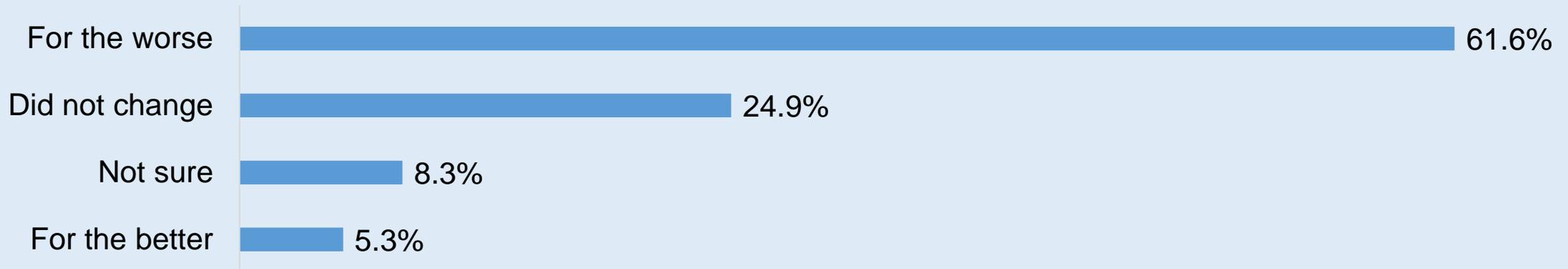
How influential do you think Russia is today on a global scale?

- Not sure — 7.1%
- Not influential at all — 8.8%
- Not so influential — 13.6%
- Somewhat influential — 39.2%
- Very influential — 31.4%
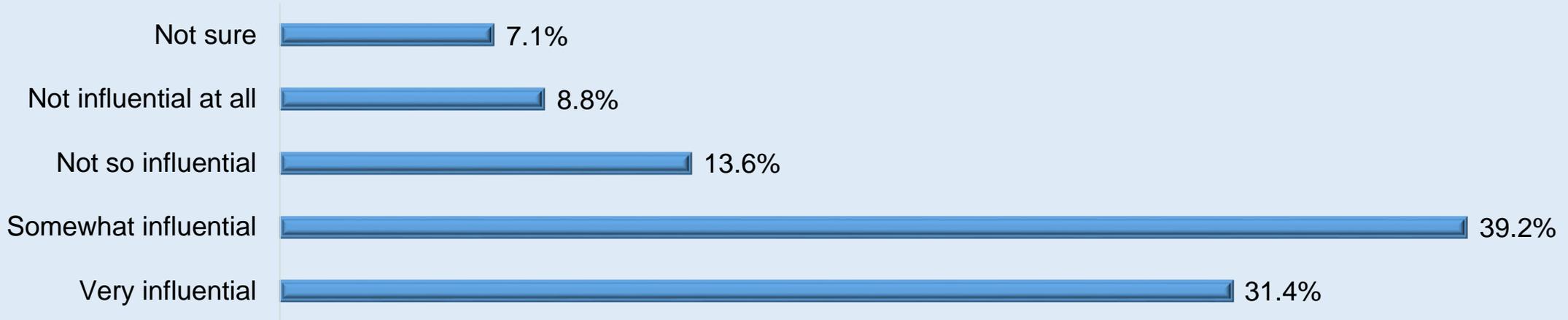
How influential do you think Russia is today in the region?

- Not sure — 4.1%
- Not influential at all — 7.9%
- Not so influential — 12.8%
- Somewhat influential — 41.2%
- Very influential — 34.1%
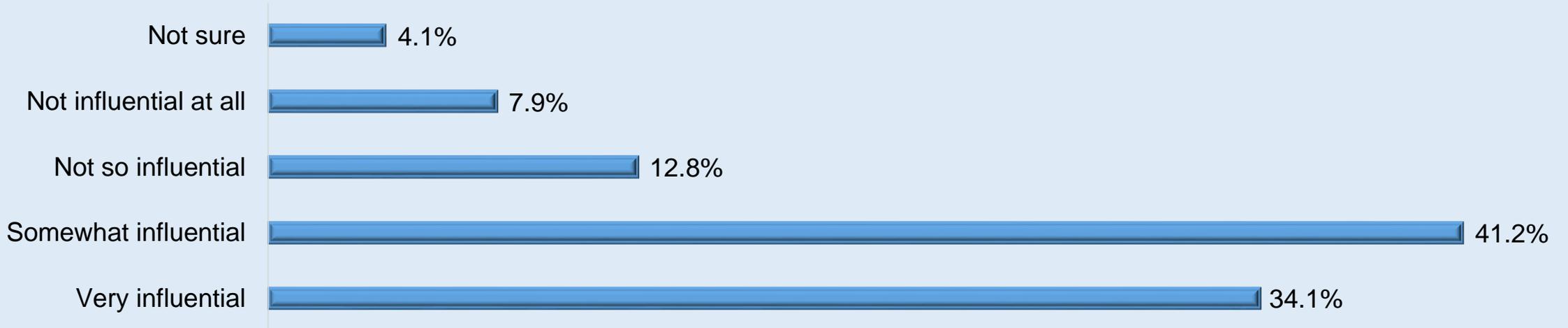
To what extent do you agree with the idea that Armenia should withdraw from membership in the CSTO? (n=993)

"No opinion" answers were not considered
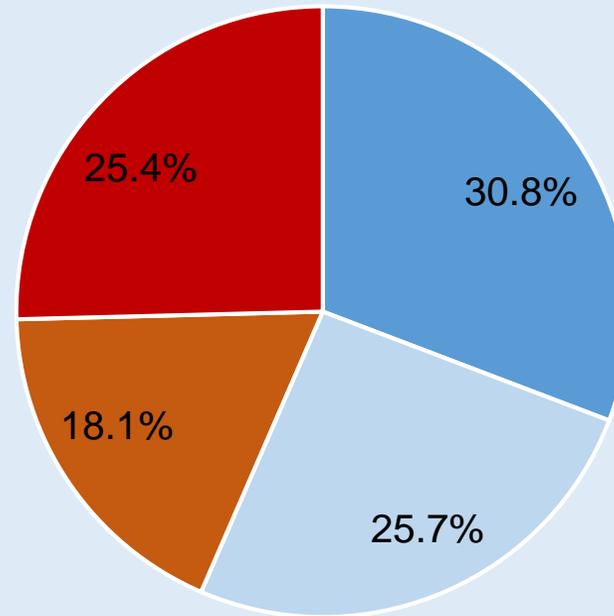
Legend: ■ Agree □ Somewhat agree ■ Somewhat disagree ■ Disagree

- 30.8% (Agree)
- 25.7% (Somewhat agree)
- 18.1% (Somewhat disagree)
- 25.4% (Disagree)

Do you think Armenia should accede the following organizations?

	2014	2015	2016	2017	2019	2021	2024
European organizations (European Union)	25%	24%	41%	33%	30%	34%	23%
Eurasian organizations (EAEU)	38%	36%	25%	32%	20%	15%	5%
Both	12%	13%	6%	12%	30%	27%	36%
None of them	10%	8%	9%	10%	6%	11%	20%
Not sure	15%	18%	19%	12%	14%	13%	14%

— European organizations (European Union) — Eurasian organizations (EAEU) — Both — None of them - - Not sure
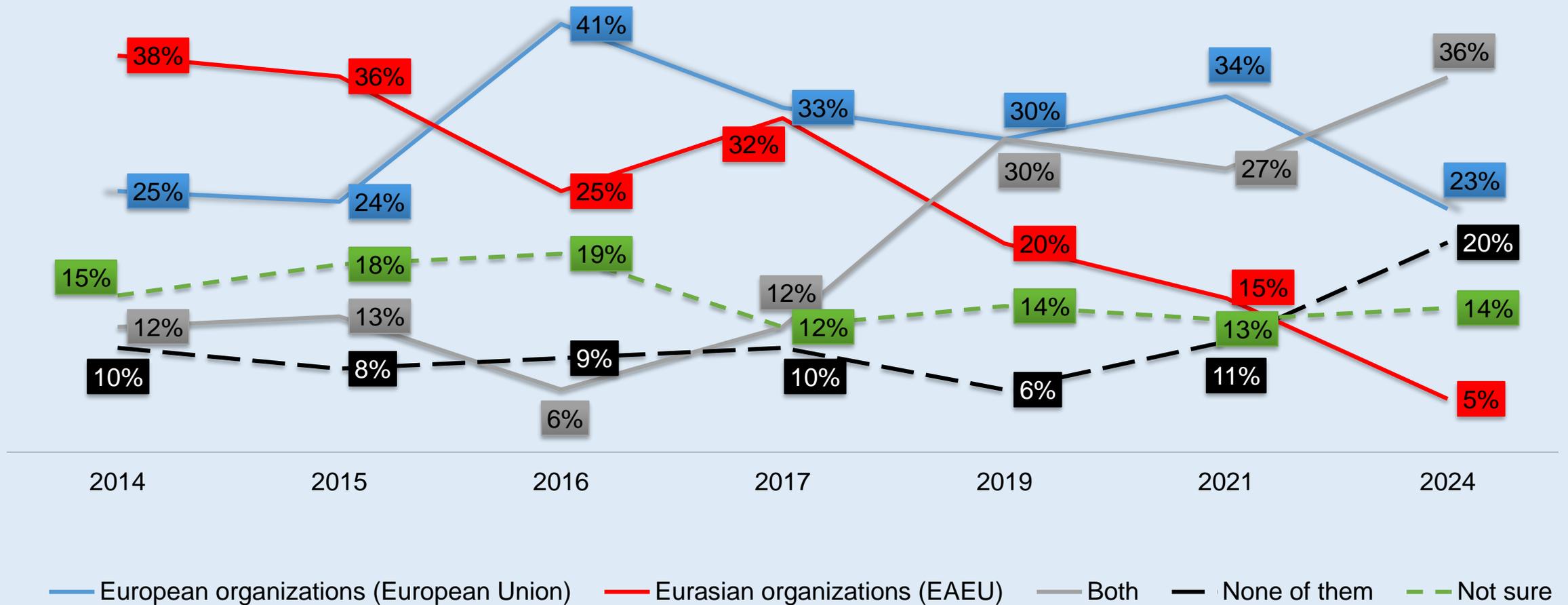
Data from other reports on this issue are also presented

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What do you think are the reasons for losing Artsakh? (n=2551)
(Multiple selection question)
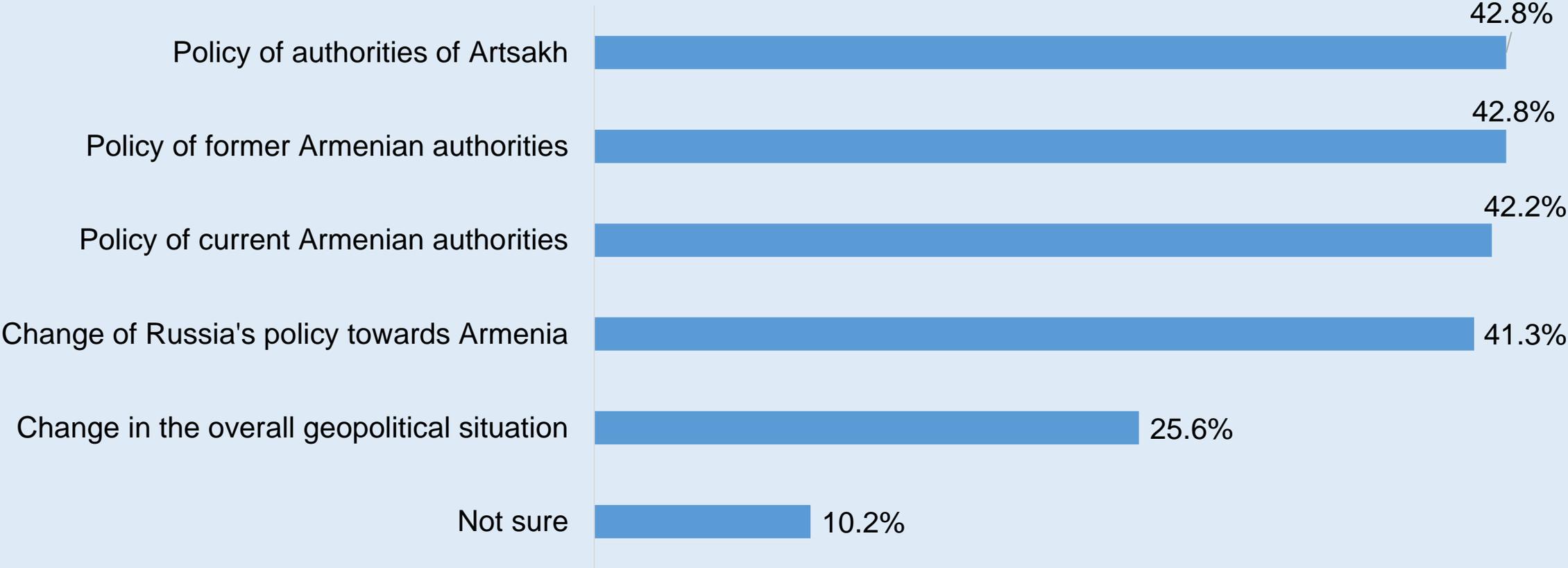
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What type of information are you predominantly interested in? (n=2860)

(Multiple selection question)

Category	Percentage
Domestic political developments	31.8%
Music	29.4%
Foreign policy	23.3%
Recreational, entertainment	22.5%
Social	20.5%
Scientific and educational	19.8%
Cultural	19.5%
Daily life (related to the life of friends)	18.8%
Sport	18.2%
Economy	13.5%
Human rights	12.1%
Incidents/accidents/emergency	4.1%
Other	2.6%
Crimes	1.3%
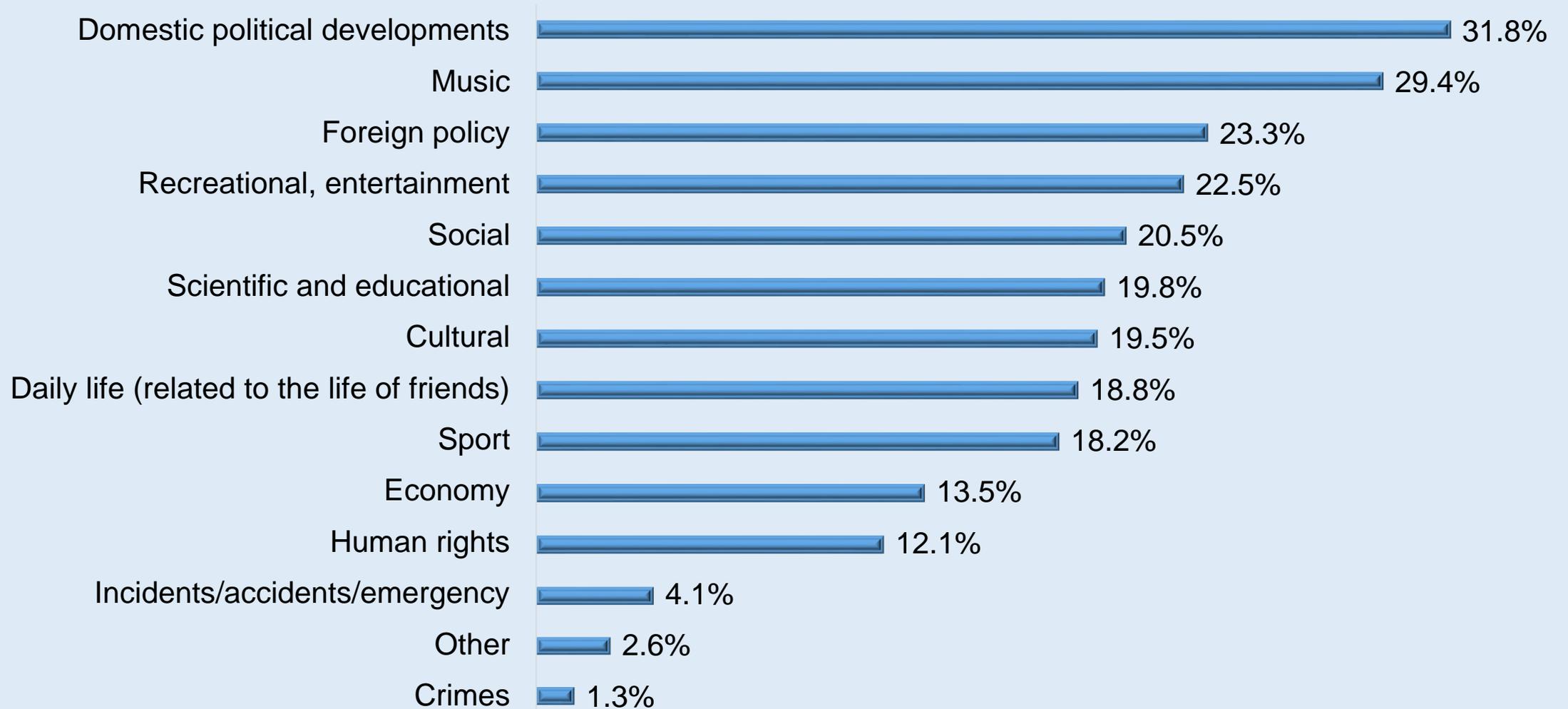
What are the main sources of information for you? (n=2143)
(Multiple selection question)

Source	Percentage
Internet	72.4%
Television	56.2%
Friends, colleagues	23.6%
Family members	20.6%
Radio	5.1%
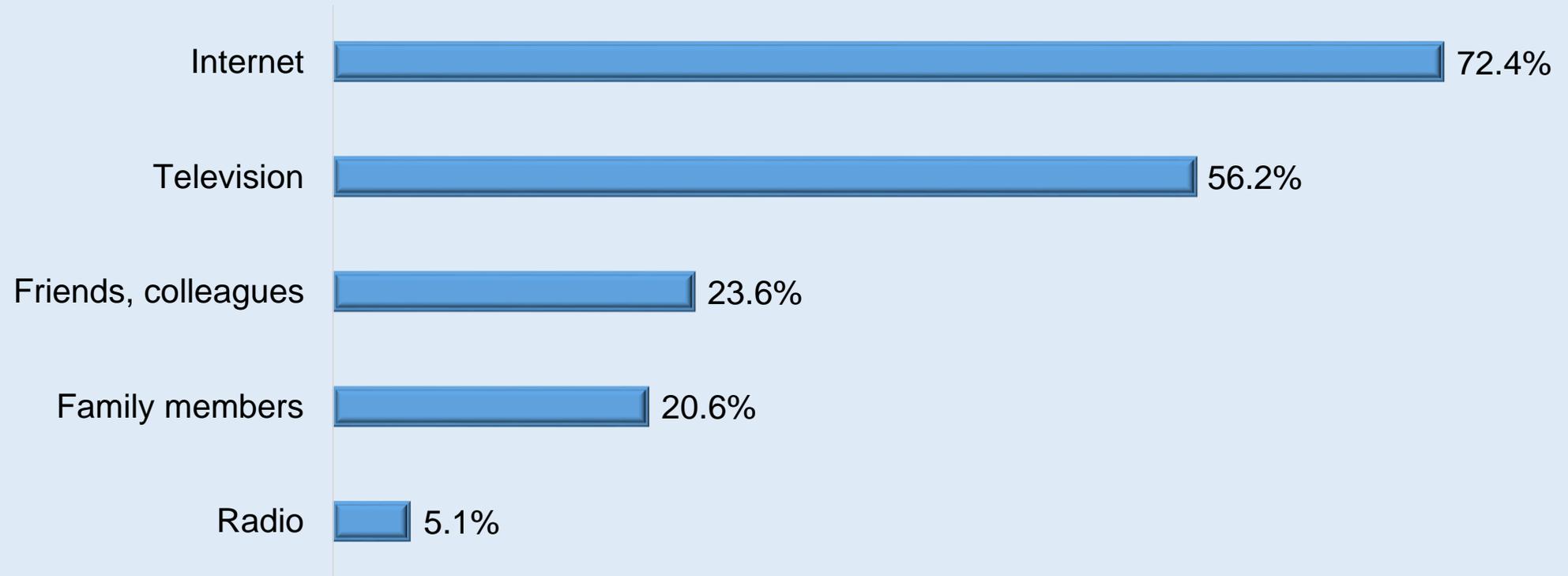
What do you mainly do with the information you get? (n=2143)
(Multiple selection question)

Only read, listen, watch	69.2%
Discuss with friends, relatives	44.4%
Discuss with colleagues	17.3%
Comment on social media	6.0%
Disseminate on social media	4.6%
Go live (broadcast video communication)	1.3%
Other	0.6%
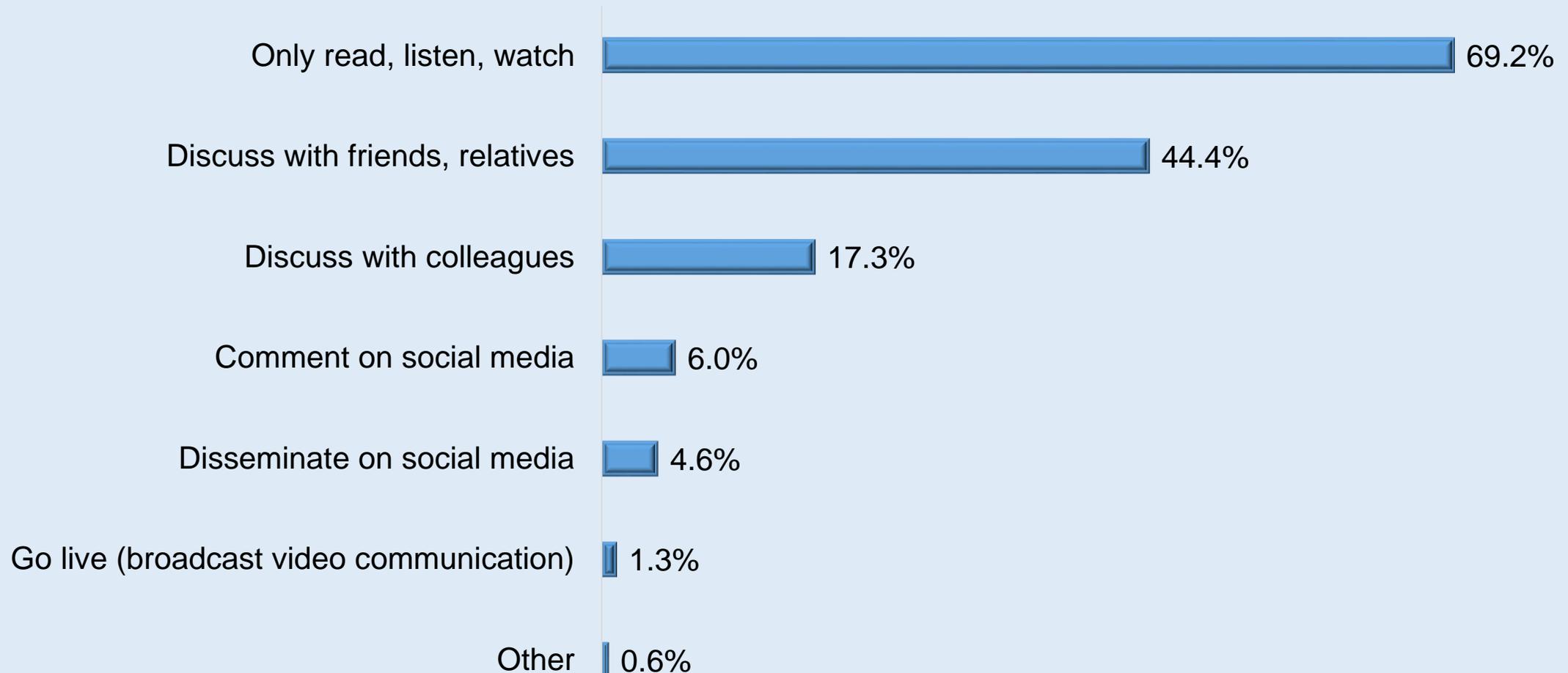
In which language do you usually prefer to receive information from the following sources?

Television
- Armenian: 82.4%
- Russian: 10.4%
- English: 0.8%
- Does not matter to me: 6.4%

Radio
- Armenian: 88.3%
- Russian: 7.6%
- English: 0%
- Does not matter to me: 4.2%

Internet
- Armenian: 76.1%
- Russian: 13%
- English: 2%
- Does not matter to me: 8.9%

Legend: Armenian, Russian, English, Does not matter to me
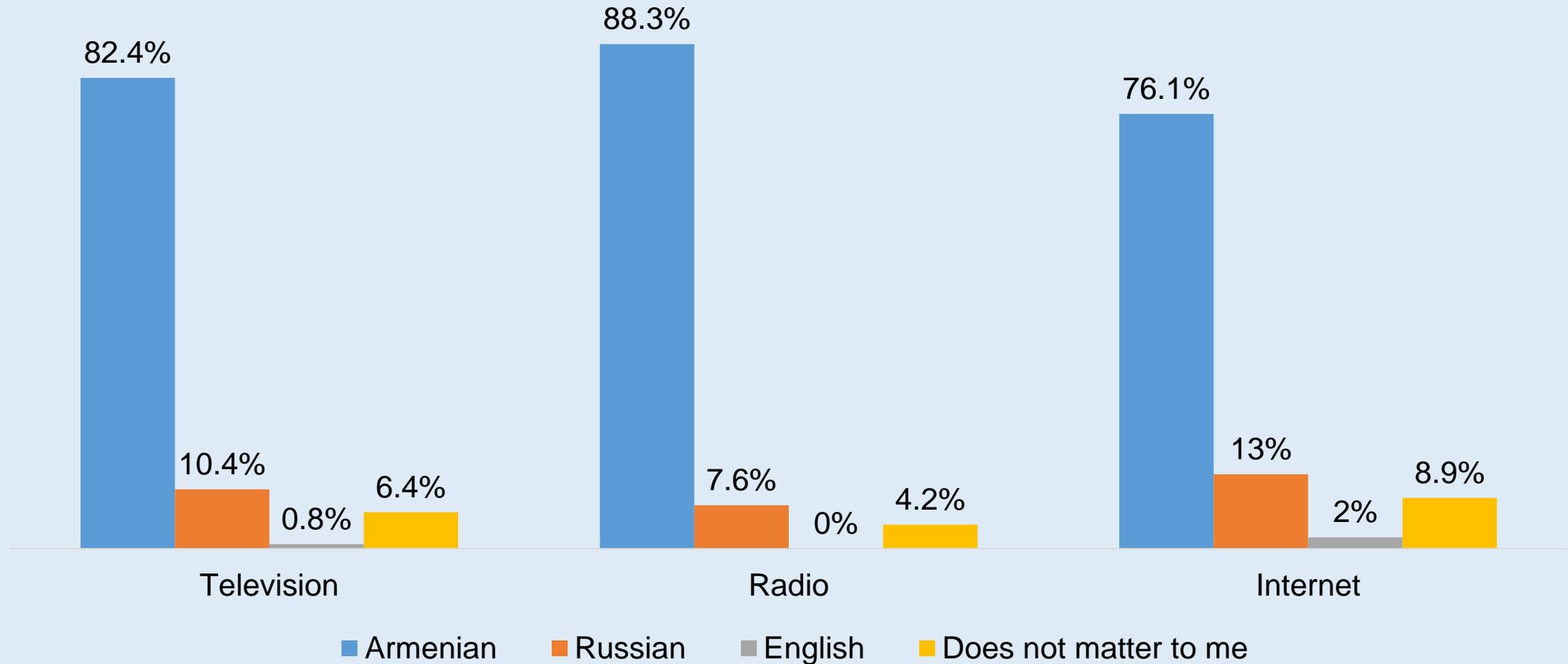
How much do you trust the following sources of information?

Source	Definitely trust	Rather trust	Neither trust, nor distrust	Rather distrust	Do not trust
Social media	3.7%	20.5%	26.5%	19.4%	29.9%
Internet media	4.1%	22.6%	26.9%	18.3%	28.1%
Radio	11.4%	28.5%	25.1%	14.4%	20.6%
Television	8.8%	26.1%	26.0%	16.5%	22.6%
Family members	60.8%	23.0%	8.9%	3.6%	3.8%
Friends, colleagues	10.9%	25.4%	28.6%	11.8%	23.3%

■ Definitely trust ■ Rather trust ■ Neither trust, nor distrust ■ Rather distrust ■ Do not trust

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Where do you get information about events happening in the country?

Source	Percentage
Television	35.5%
Facebook	27.8%
Immediate environment	9.7%
YouTube	8.5%
News websites	7%
Telegram	5.8%
Instagram	2.9%
Radio	1.3%
Other	0.8%
Այլ	0.8%
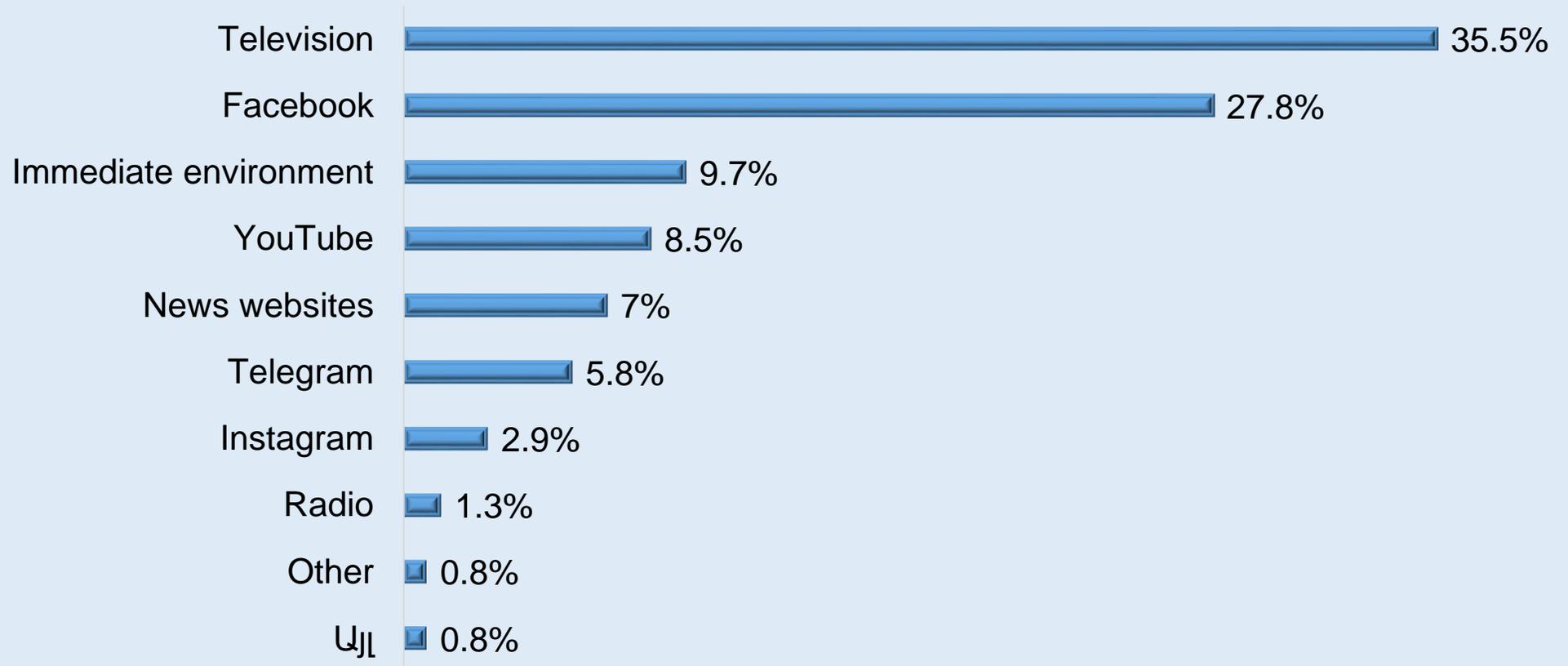
Television and Radio

Do you watch TV at all?

18.4%

81.6%

▣Yes ▣∩≳
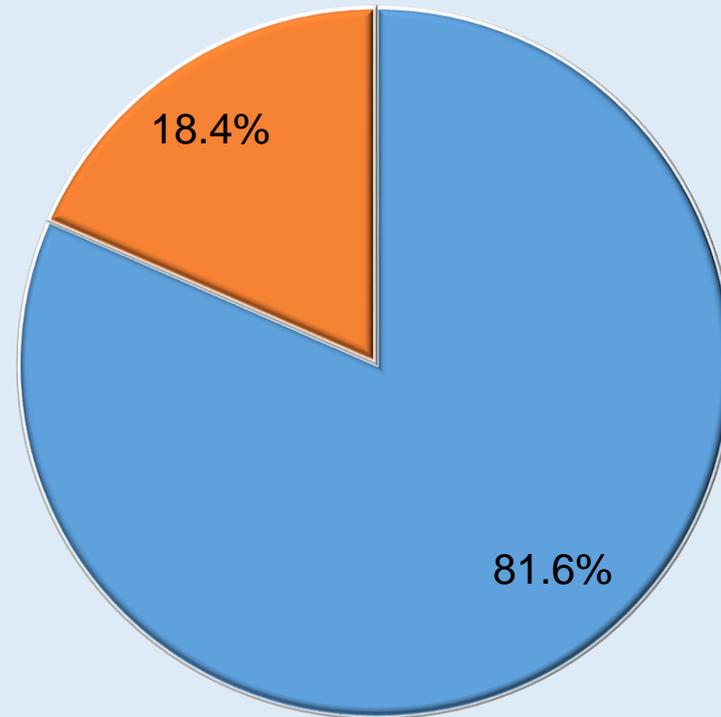
Which TV channels do you mostly prefer to watch? (n=2338)
(Multiple selection question) (Options selected by less than 1% of respondents are not presented)

Channel	Percentage
Armenia	60.4%
Shant	52.4%
Public TV	44.8%
Other	10.8%
RTR Russia	10.0%
Kentron TV	9.5%
5TV Channel	6.7%
Channel 1 Russia	5.9%
ATV	5.5%
H2	4.2%
Shoghakat	3.5%
Nor Hayastan TV	2.9%
FreeNews	2.2%
Tsayg	2.2%
Yerkir Media	2.2%
FastSports	2.1%
MIR	2.0%
Not sure	1.6%
Azatutyun TV	1.6%
21 TV	1.3%
Planeta	1.0%
ArmNews	1.0%
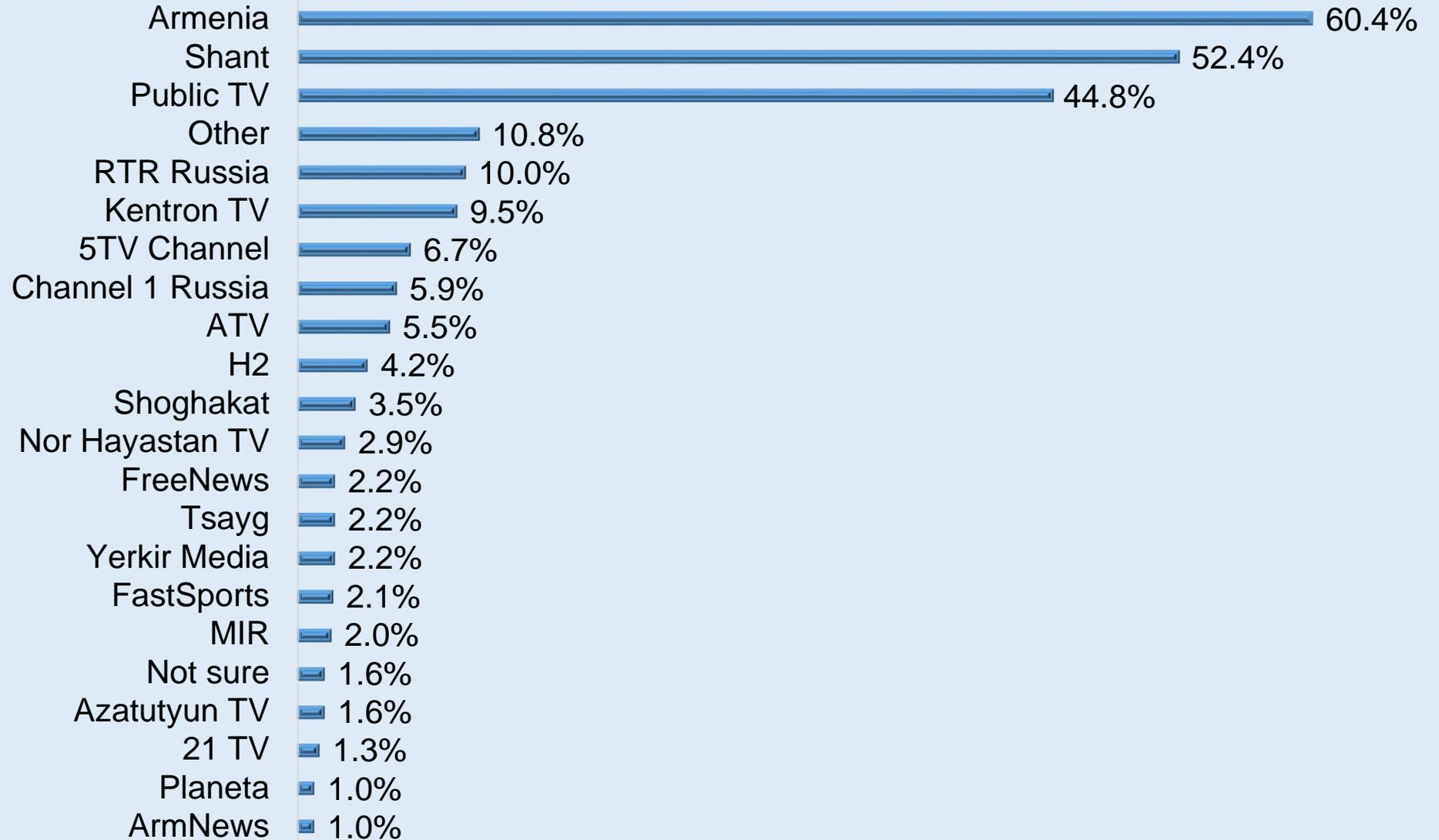
The most reliable TV channels (n=1496)
(Multiple selection question) (Options selected by less than 1% of respondents are not presented)

Channel	Percentage
Armenia	34.7%
Public TV (H1)	29.3%
Shant	27.7%
5TV Channel	5.0%
RTR Russia	3.8%
Kentron TV	3.1%
H2	2.8%
ATV	2.0%
Other local TV	1.9%
Channel 1 Russia	1.7%
FreeNews	1.5%
Shoghakat	1.5%
Yerkir Media	1.5%
Azatutyun TV	1.3%
Tsayg	1.2%
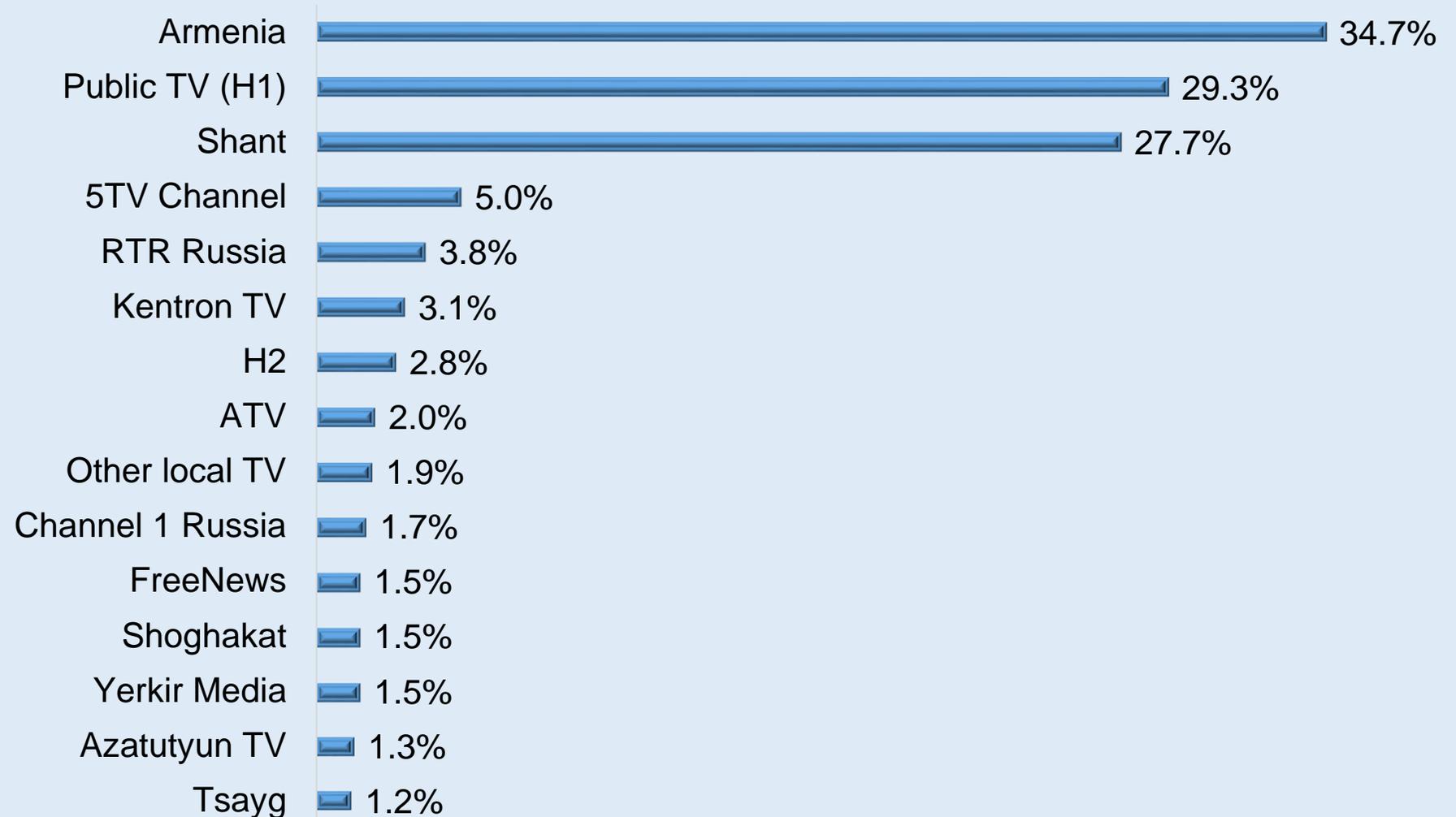
The most unreliable TV channels (n=1313)
(Multiple selection question) (Options selected by less than 1% of respondents are not presented)

Channel	%
None	23.5%
5TV Channel	18.4%
Public TV (H1)	13.6%
I do not trust any of them	11.8%
Kentron TV	9.7%
Yerkir Media	8.3%
H2	7.4%
Armenia	3.9%
Shant	3.1%
ArmNews	2.1%
Other	2.0%
ATV	2.0%
Shoghakat	1.9%
FreeNews	1.8%
RTR Russia	1.6%
Channel 1 Russia	1.4%
Nor Hayastan TV	1.0%
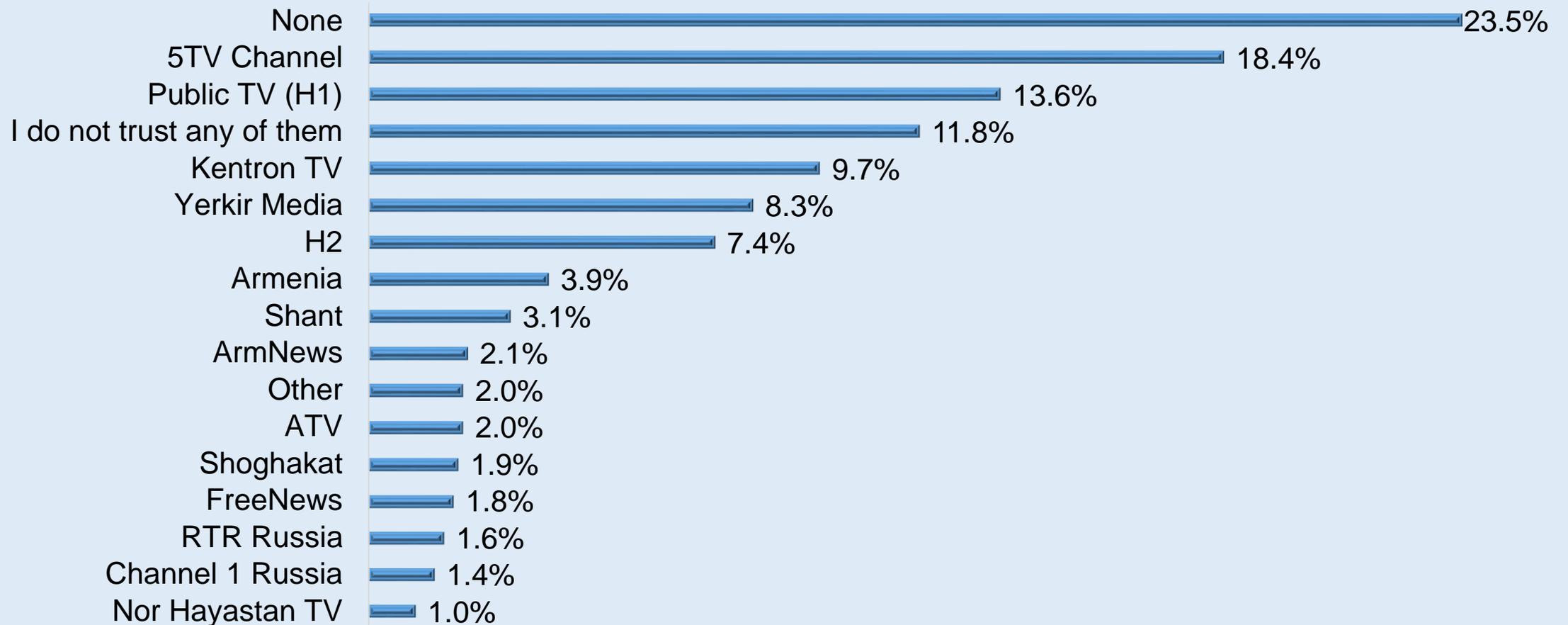
The most watched TV programs (n=2403)
(Multiple selection question)

Program	Percentage
News programs	47.2%
Comedy shows	39.1%
Music shows	33.5%
Feature films	28.7%
Soap operas	21.1%
Sport	19.7%
Interviews, debates	18.3%
Political TV shows	12.1%
Scientific/educational programs	12.1%
Cultural programs	11.0%
Other	2.1%

Do you listen to the radio at all?

22.5%

77.5%

■ Yes ■ No

Which radio stations do you listen to mostly?(n=469)
(Multiple selection question)

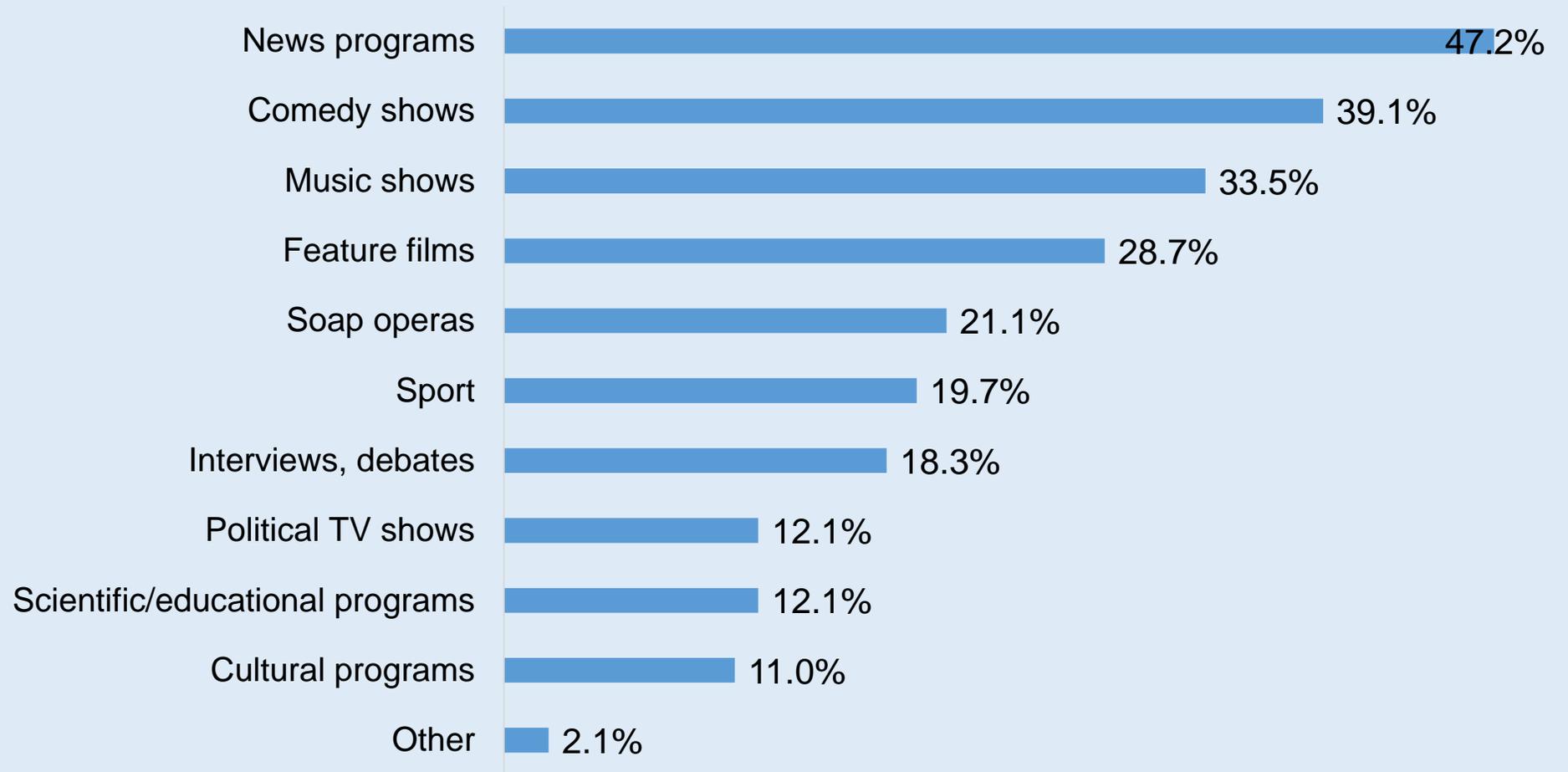| Radio Station	Percentage
90.7 - Radio Jan	22.2%
100.7 – Avrora	20.7%
107.7 – Public Radio	15.9%
Azatutyun Radio	13.3%
89.7 – AutoRadio	12.6%
105.5 FM	10.4%
103.0 – Radio Van	9.6%
90.1 – Radio Shanson	9.3%
87.5 – Europa Plus	8.1%
104.1 – Radio Hay	7.0%
88.3 – Kiss FM	7.0%
101.9 – Yerevan	5.6%
Other	5.2%
106.5 Lratvakan Radio	5.2%
104.9 – Russkoe Radio	5.2%
106.9 – ArmNews FM	2.6%
103.8 – Im Radio	1.9%
89.3 – PopFM	1.9%
103.5 – Radio Marshall	1.5%
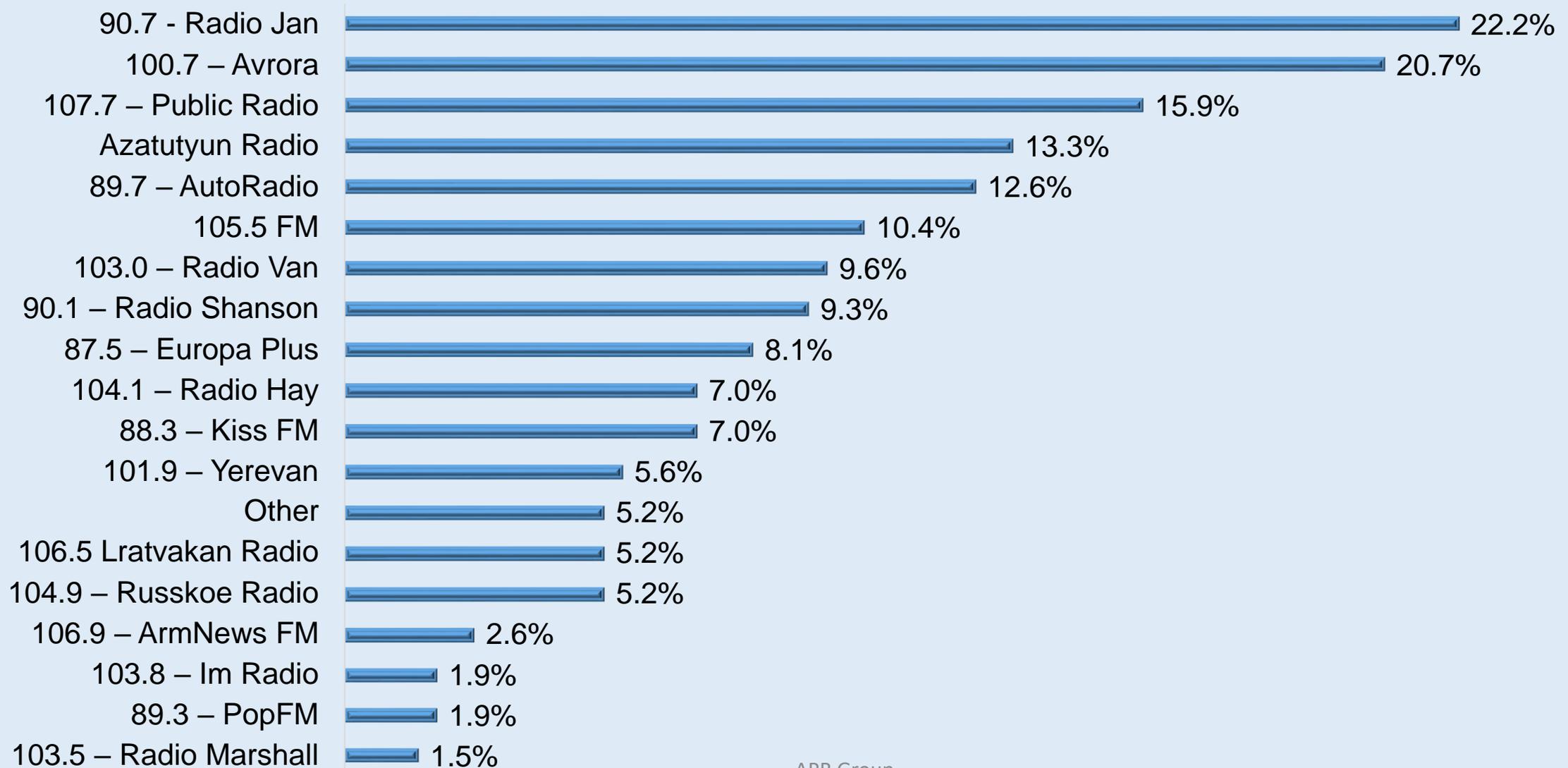
The most reliable radio stations (n=309)
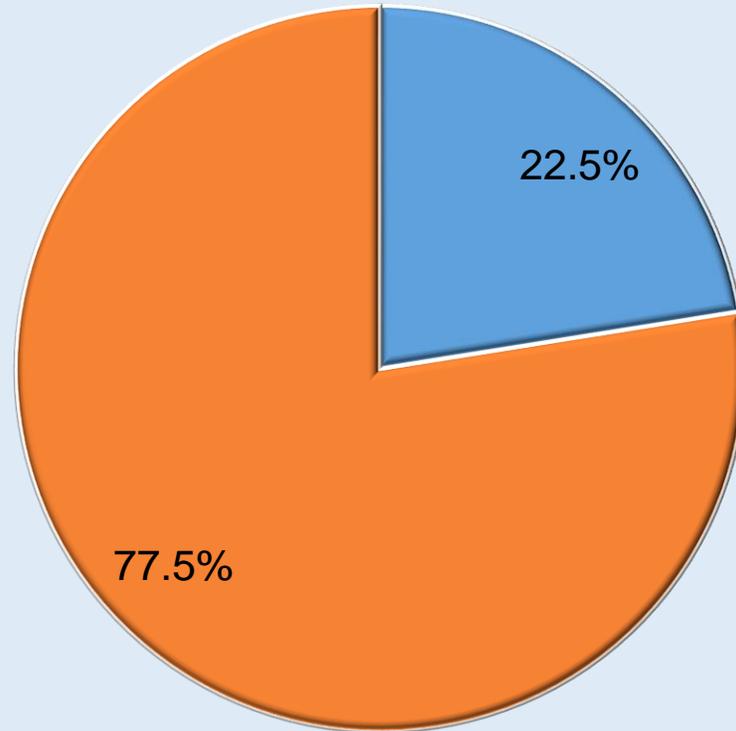**(Multiple selection question) (Options selected by less than 1% of respondents are not presented)**

Station	Percentage
Neither	24.7%
Not sure	16.2%
107.7 - Public Radio	11.4%
100.7 – Aurora	11.1%
Azatutyun Radio	10.3%
90.7 – Radio Jan	10.0%
105.5 FM	4.1%
104.1 – Radio Hay	4.1%
103.0 – Radio Van	4.1%
Other	3.3%
88.3 – Kiss FM	2.2%
106.5 – Lratvakan Radio	1.8%
104.9 – Russkoe Radio	1.8%
101.9 – Yerevan	1.8%
89.7 – AutoRadio	1.5%
87.5 – Europa Plus	1.5%
All of them	1.1%
90.1 – Radio Shanson	1.1%
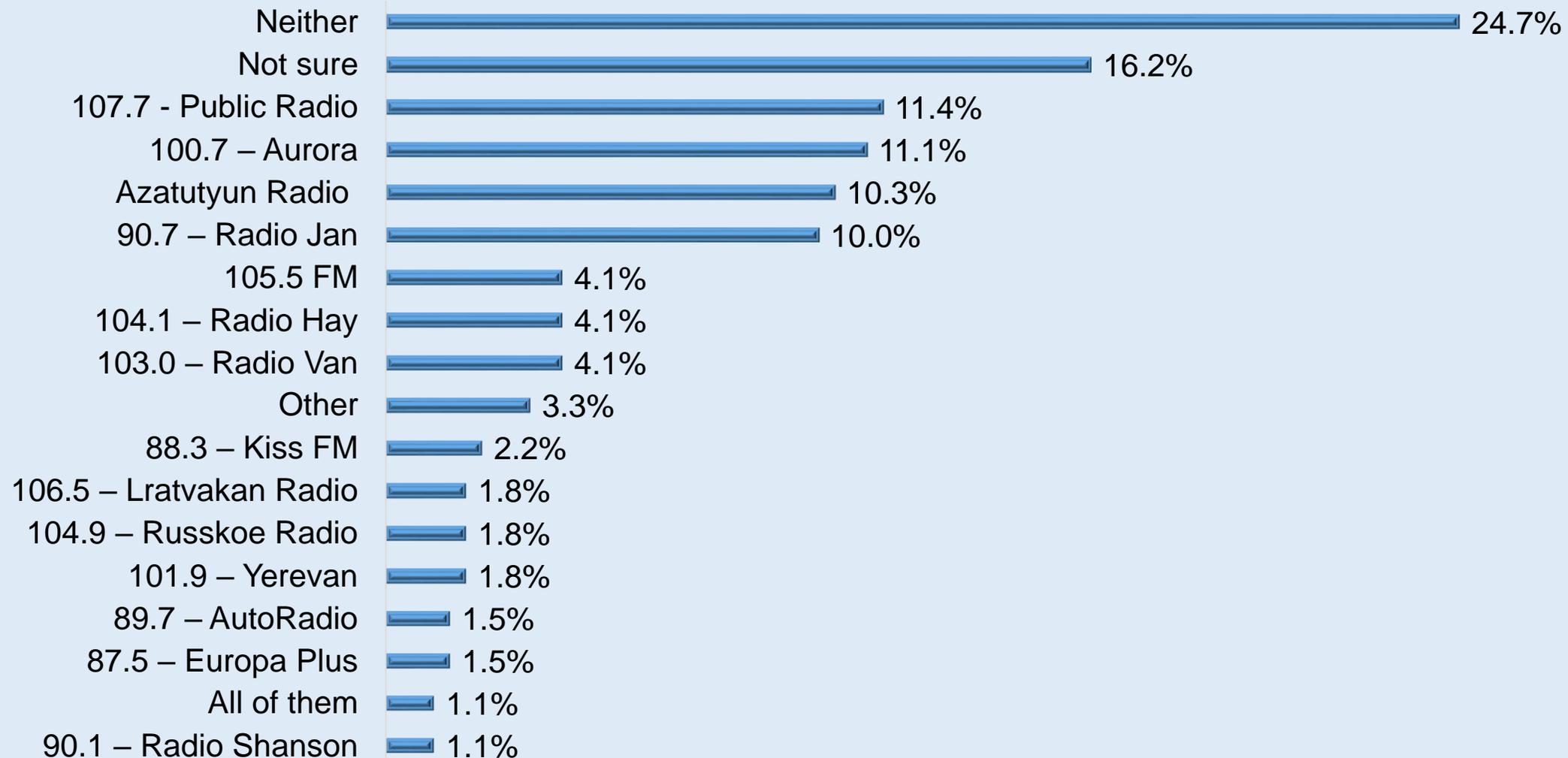
The most unreliable radio stations (n=283)
(Multiple selection question) (Options selected by less than 1% of respondents are not presented)
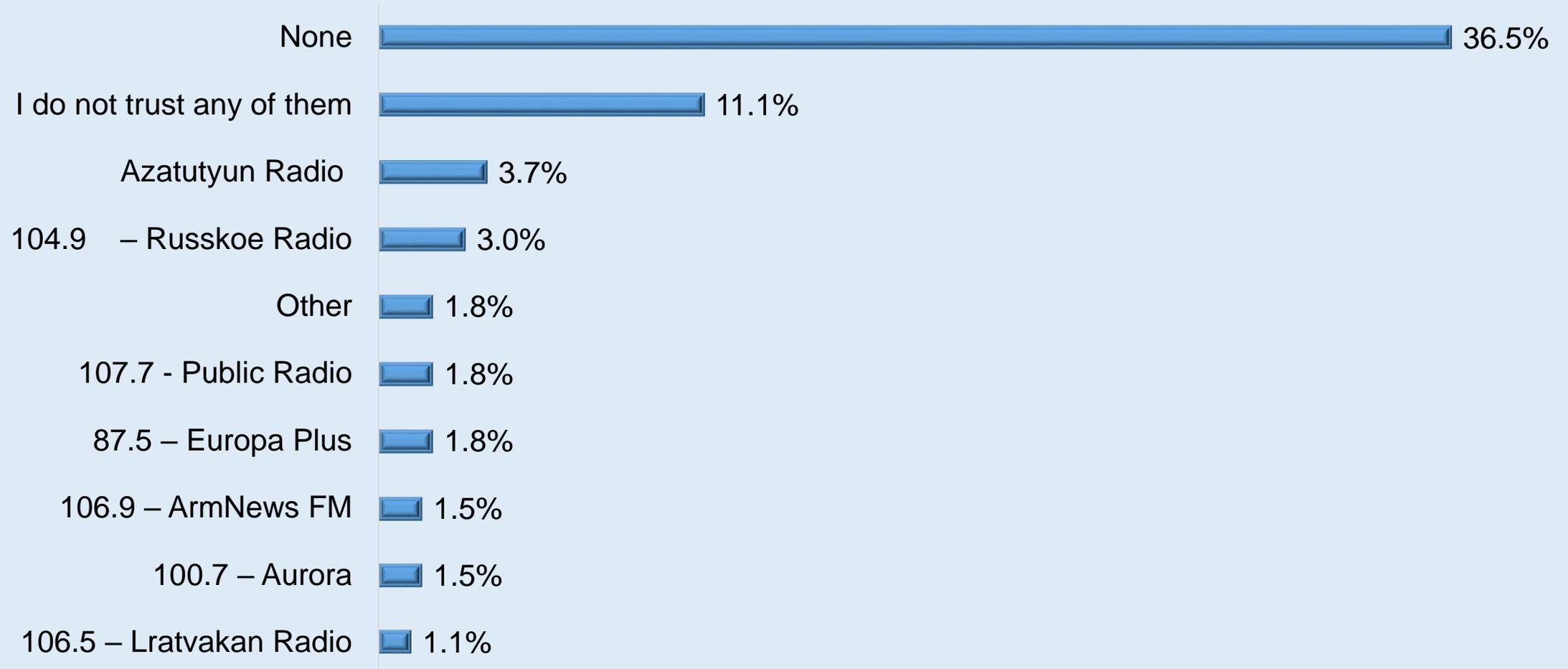
Station	Percentage
None	36.5%
I do not trust any of them	11.1%
Azatutyun Radio	3.7%
104.9 – Russkoe Radio	3.0%
Other	1.8%
107.7 - Public Radio	1.8%
87.5 – Europa Plus	1.8%
106.9 – ArmNews FM	1.5%
100.7 – Aurora	1.5%
106.5 – Lratvakan Radio	1.1%

Internet and Internet Media

Do you use the Internet?

12.3%

87.7%
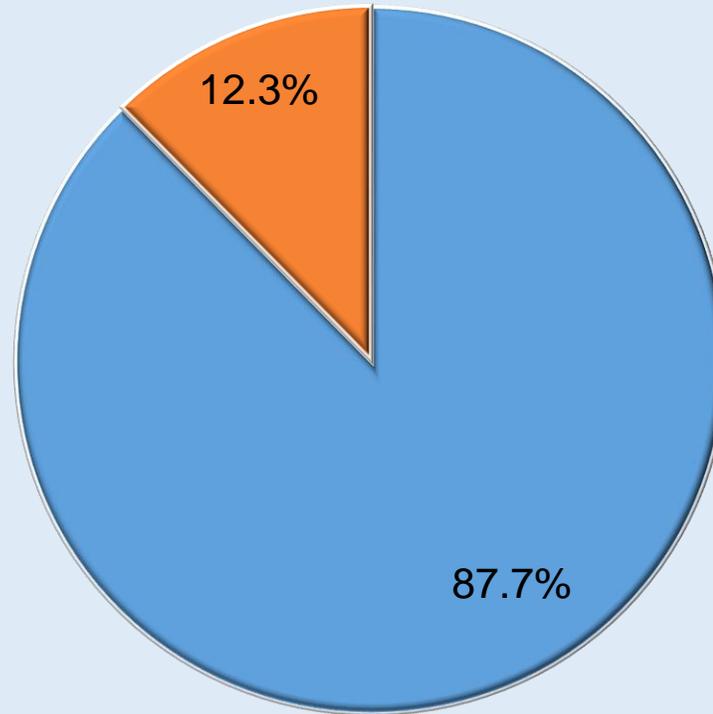
Yes No

Which social media sites do you mostly use?(n=2086)
(Multiple selection question)

Platform	Percentage
Facebook	76.7%
Youtube	49.8%
Instagram	33.2%
Telegram	17.6%
TikTok	14.3%
Other	2.4%
VK	1.5%
Linkedin	1.1%
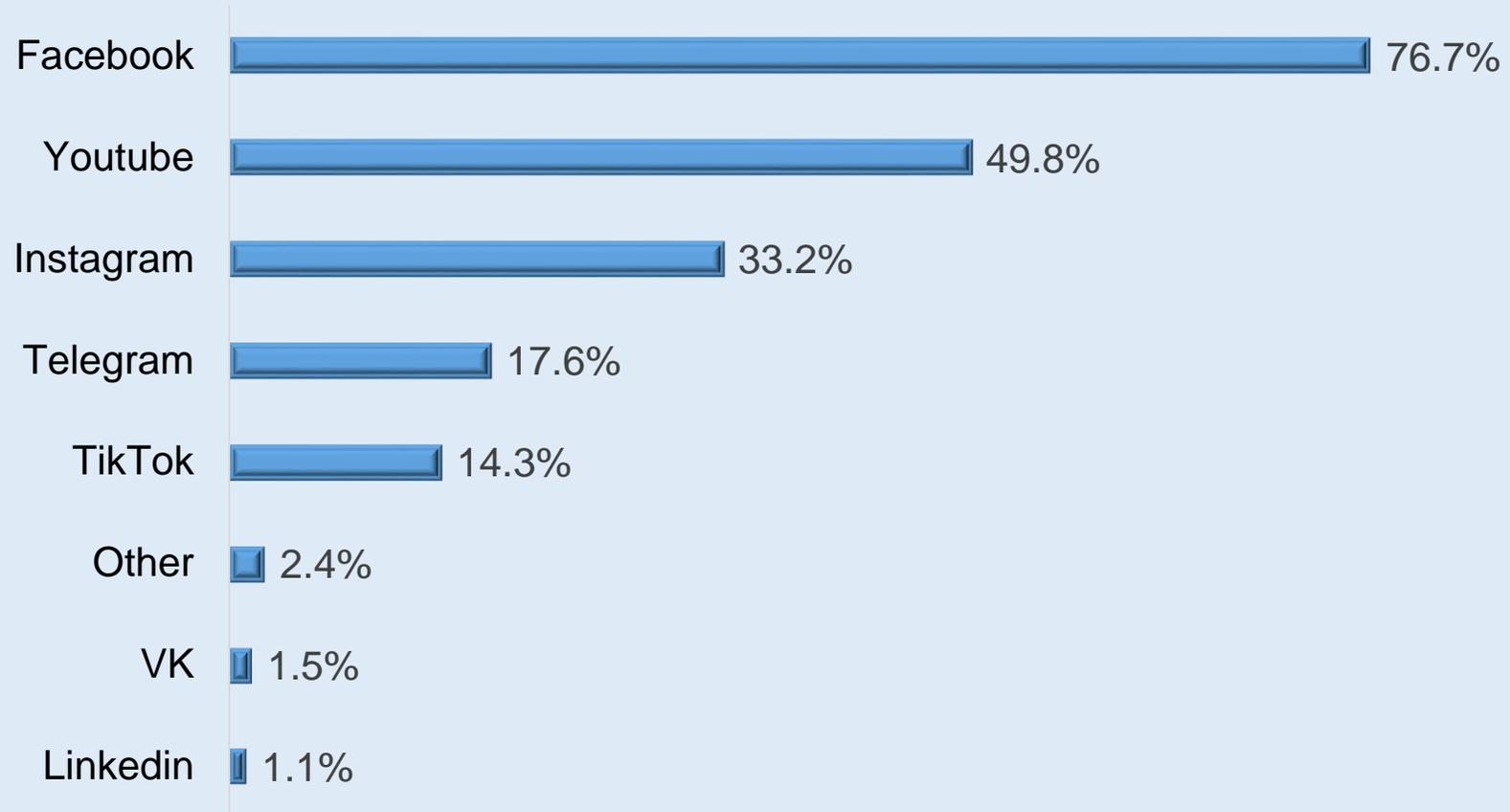
Which social media site do you generally trust the most? (n=1223)
(Multiple selection question)

None	34.1%
Facebook	29.8%
Youtube	17.4%
Telegram	14.2%
Instagram	9.4%
TikTok	2.3%
All	1.0%
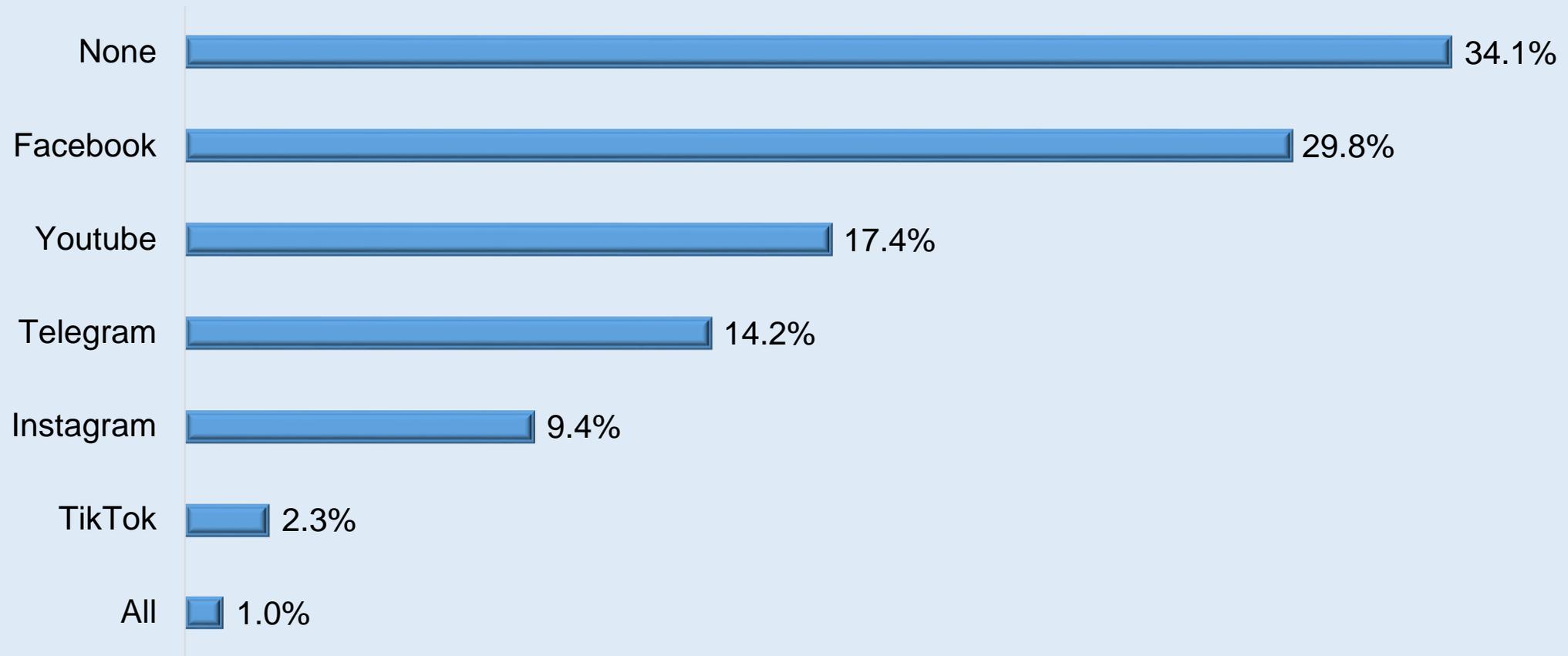
Which social media site do you generally distrust the most? (n=671)
(Multiple selection question)

Social Media	Percentage
TikTok	25.2%
Facebook	19.4%
Telegram	5.3%
Instagram	4.8%
Youtube	3.3%
VK	3.0%
Twitter	1.6%
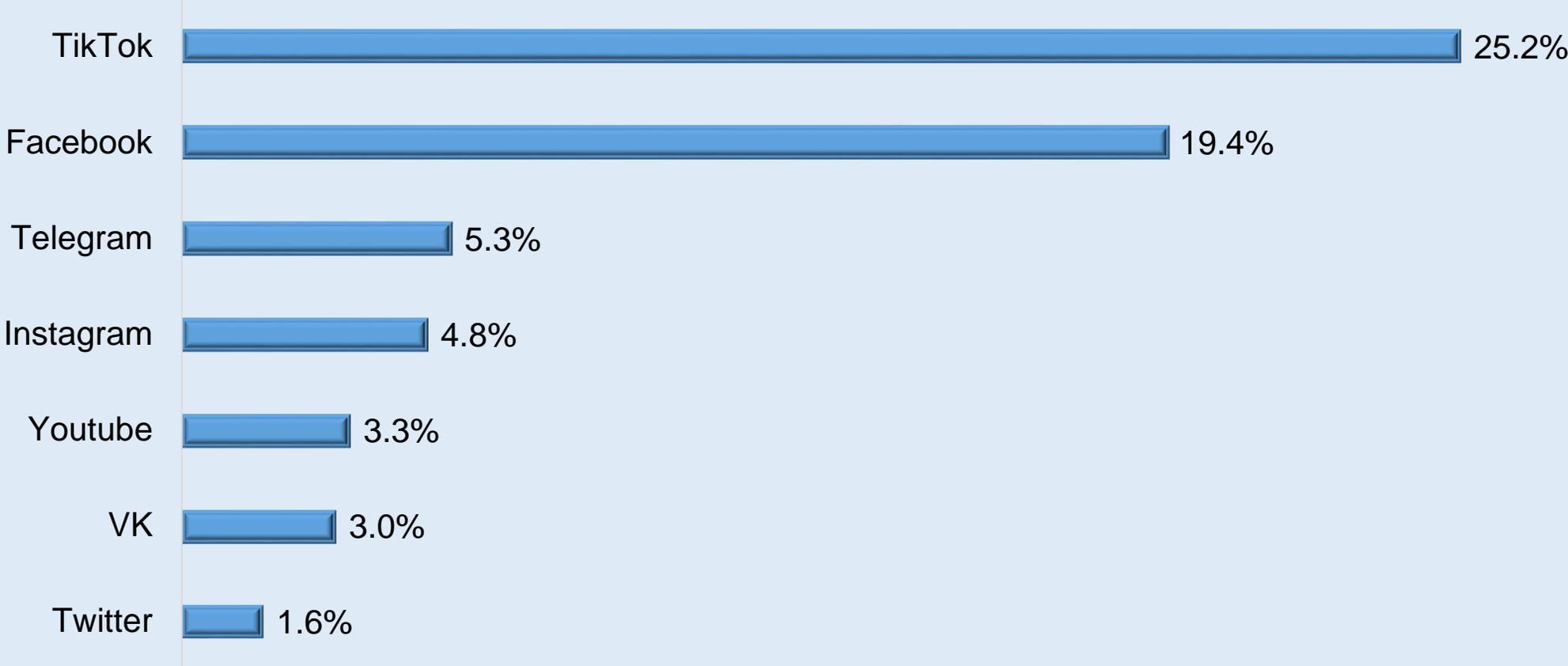
What are the main topics you discuss on social media sites? (n=1420)
(Multiple selection question)

Topic	Percentage
I do not have discussions	44.3%
Domestic and foreign policy of the country	22.8%
Daily life/ family, children	21.8%
Socioeconomic situation in the country	13.8%
Incidents, accidents, crimes	12.3%
Environment	6.8%
Trade-related issues	5.4%
Other	4.0%
Pets	3.8%
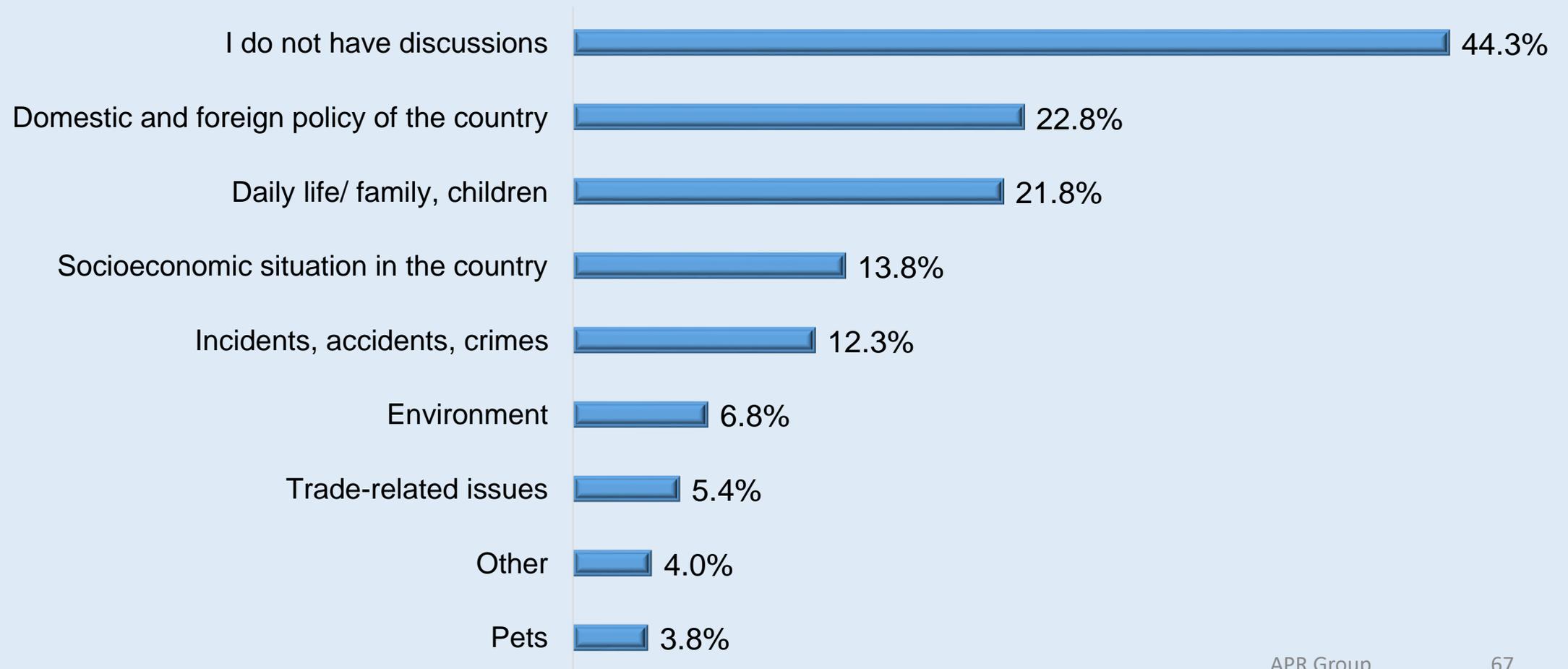
Which internet media do you mostly prefer? (n=1258)
(Multiple selection question) (Options selected by less than 1% of respondents are not presented)

Media	Percentage
None	34.3%
Azatutyun.am	22.6%
24news.am	14.5%
168.am	9.5%
1in.am	8.3%
Other	7.9%
News.am	7.3%
Armlur.am	7.3%
Aravot.am	5.2%
Civilnet.am	2.6%
Hraparak.am	2.4%
Tert.am	2.3%
Armeniasputnik.am	2.2%
Factor.am	1.9%
Aysor.am	1.8%
Armenpress.am	1.7%
Hetq.am	1.6%
Blognews.am	1.2%
Panarmenian.net	1.1%
Hayastan 24	1.1%
Lragir.am	1.0%
Yerevan.today	1.0%
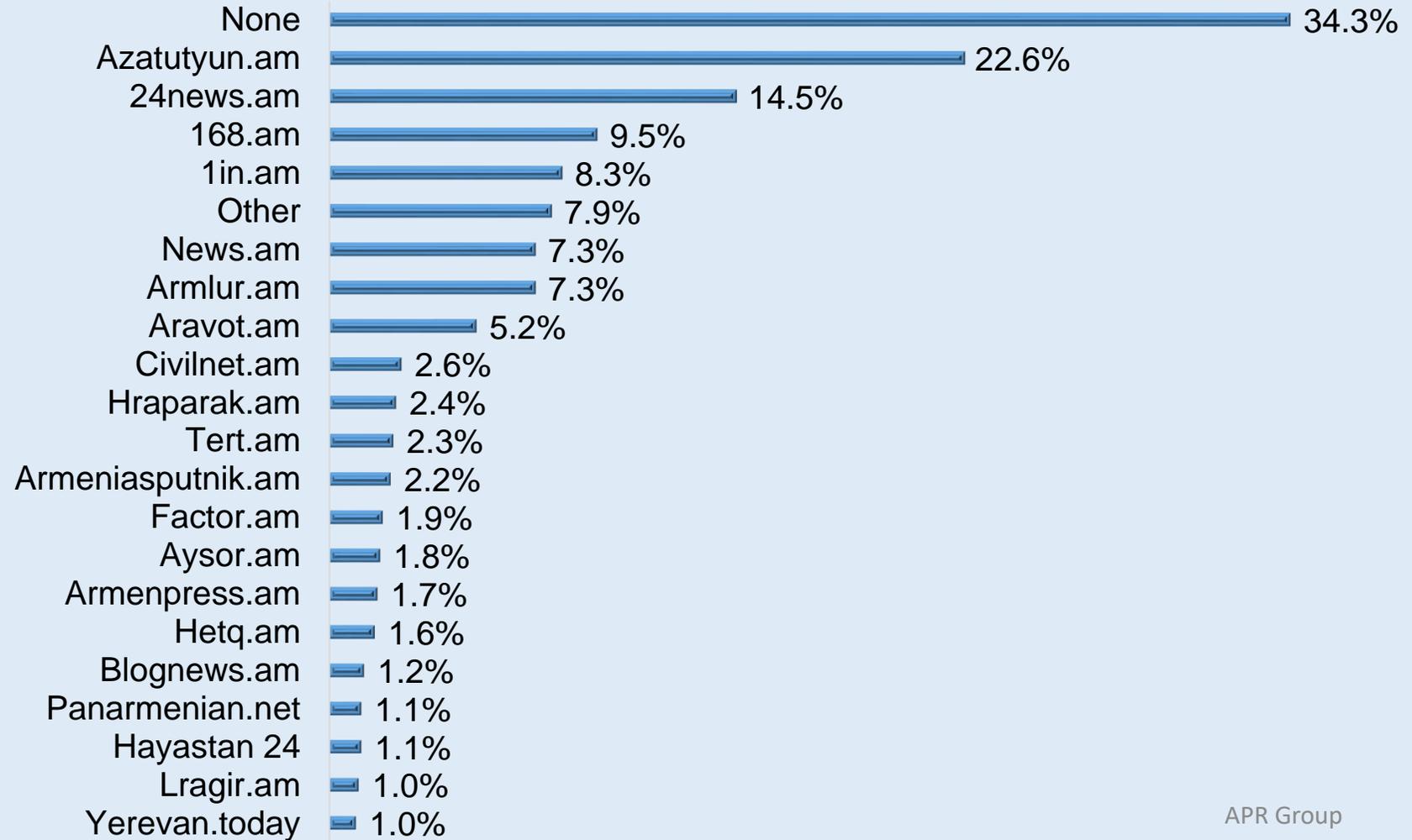
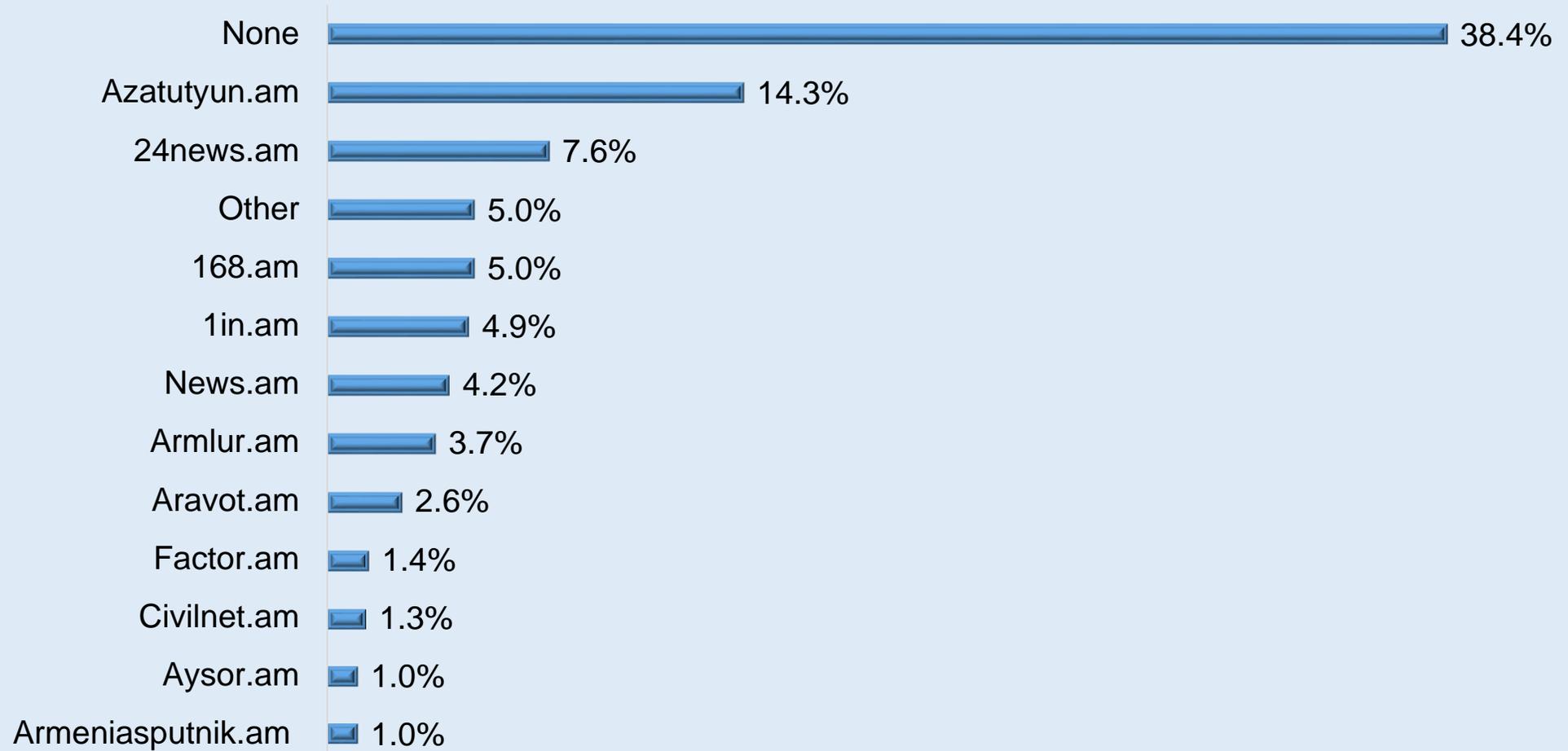# The most trusted Internet media (n=1049)
(Multiple selection question) (Options selected by less than 1% of respondents are not presented)

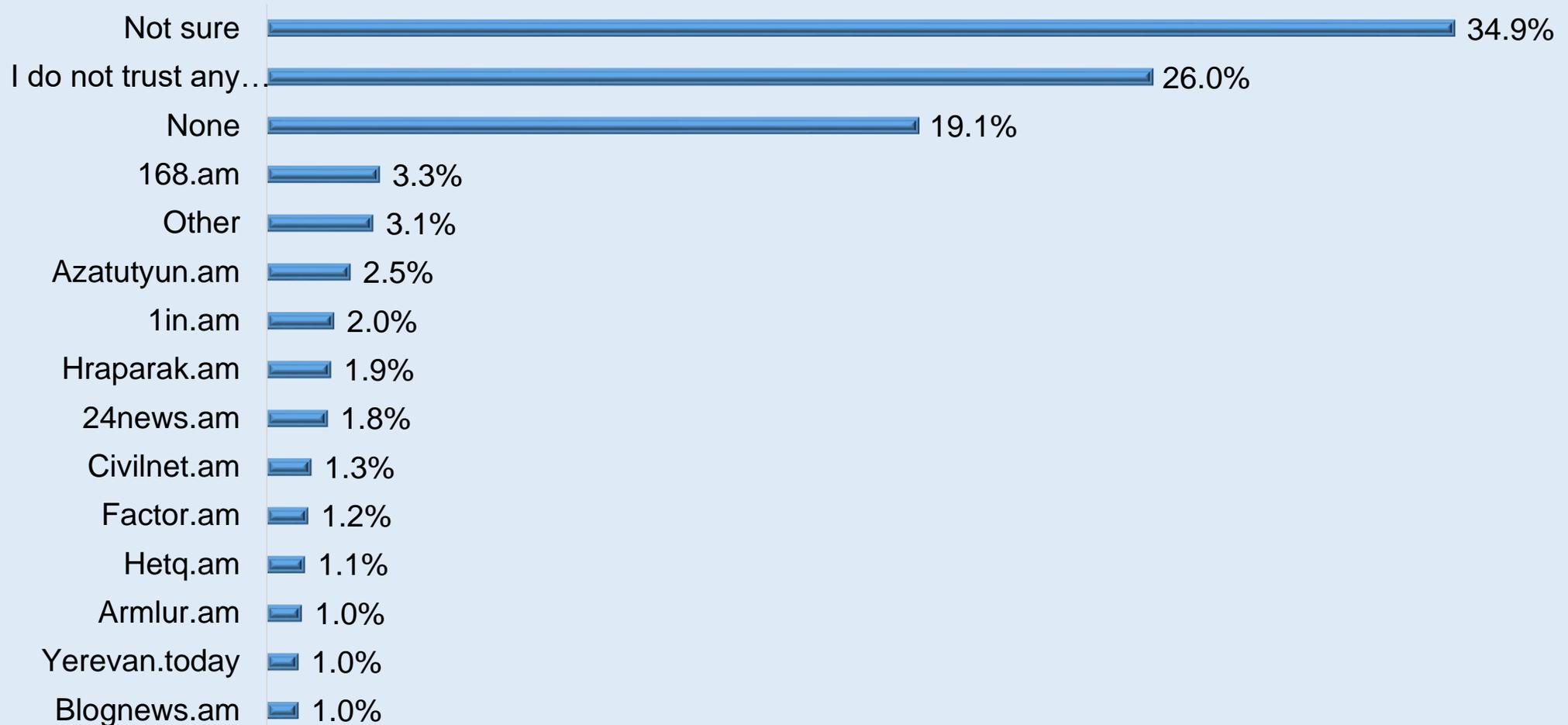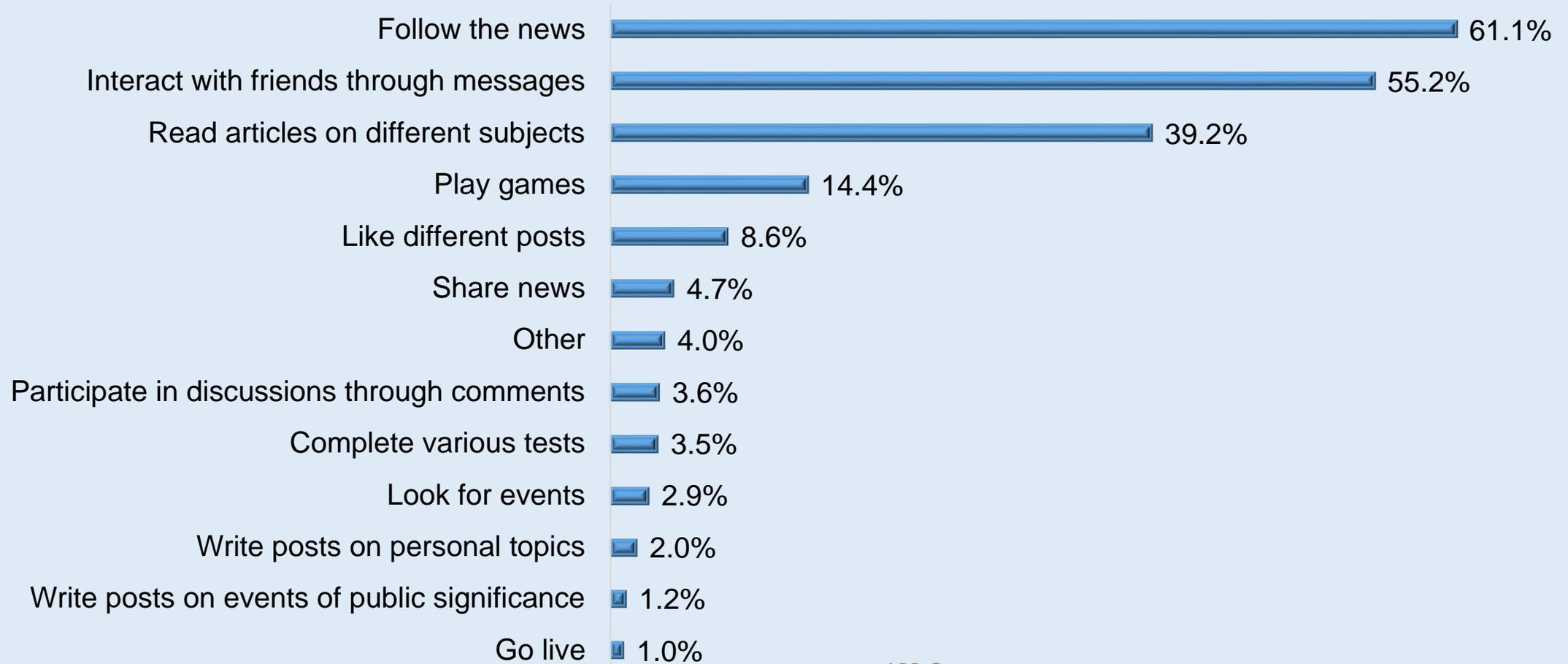| Media	Percentage
None	38.4%
Azatutyun.am	14.3%
24news.am	7.6%
Other	5.0%
168.am	5.0%
1in.am	4.9%
News.am	4.2%
Armlur.am	3.7%
Aravot.am	2.6%
Factor.am	1.4%
Civilnet.am	1.3%
Aysor.am	1.0%
Armeniasputnik.am	1.0%

The most distrusted Internet media (n=1169)
(Multiple selection question) (Options selected by less than 1% of respondents are not presented)

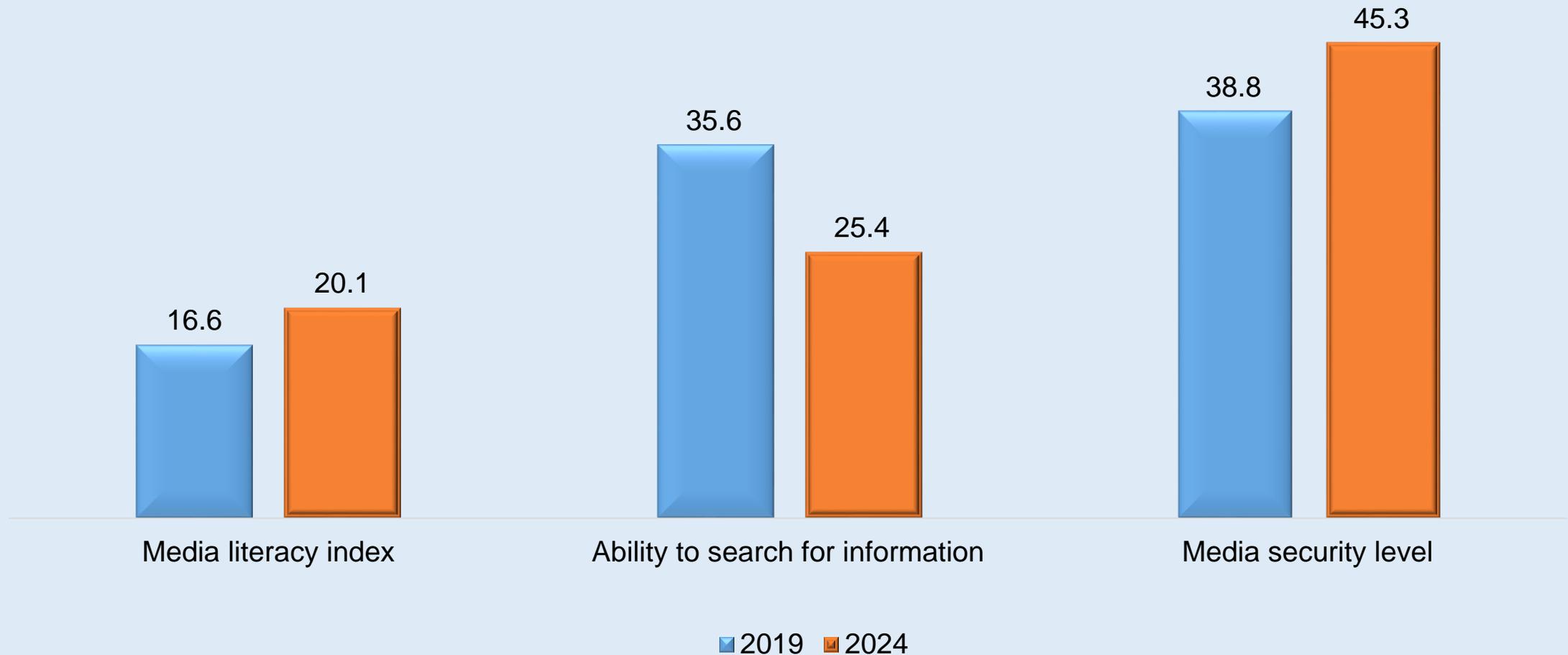| Media	Percentage
Not sure	34.9%
I do not trust any…	26.0%
None	19.1%
168.am	3.3%
Other	3.1%
Azatutyun.am	2.5%
1in.am	2.0%
Hraparak.am	1.9%
24news.am	1.8%
Civilnet.am	1.3%
Factor.am	1.2%
Hetq.am	1.1%
Armlur.am	1.0%
Yerevan.today	1.0%
Blognews.am	1.0%

List the main activities you usually do on the Internet (n=2136)
(Multiple selection question) (Options selected by less than 1% of respondents are not presented)

Activity	Percentage
Follow the news	61.1%
Interact with friends through messages	55.2%
Read articles on different subjects	39.2%
Play games	14.4%
Like different posts	8.6%
Share news	4.7%
Other	4.0%
Participate in discussions through comments	3.6%
Complete various tests	3.5%
Look for events	2.9%
Write posts on personal topics	2.0%
Write posts on events of public significance	1.2%
Go live	1.0%

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Indices characterizing media literacy

Media literacy index: 2019 = 16.6, 2024 = 20.1

Ability to search for information: 2019 = 35.6, 2024 = 25.4

Media security level: 2019 = 38.8, 2024 = 45.3

■ 2019 ■ 2024
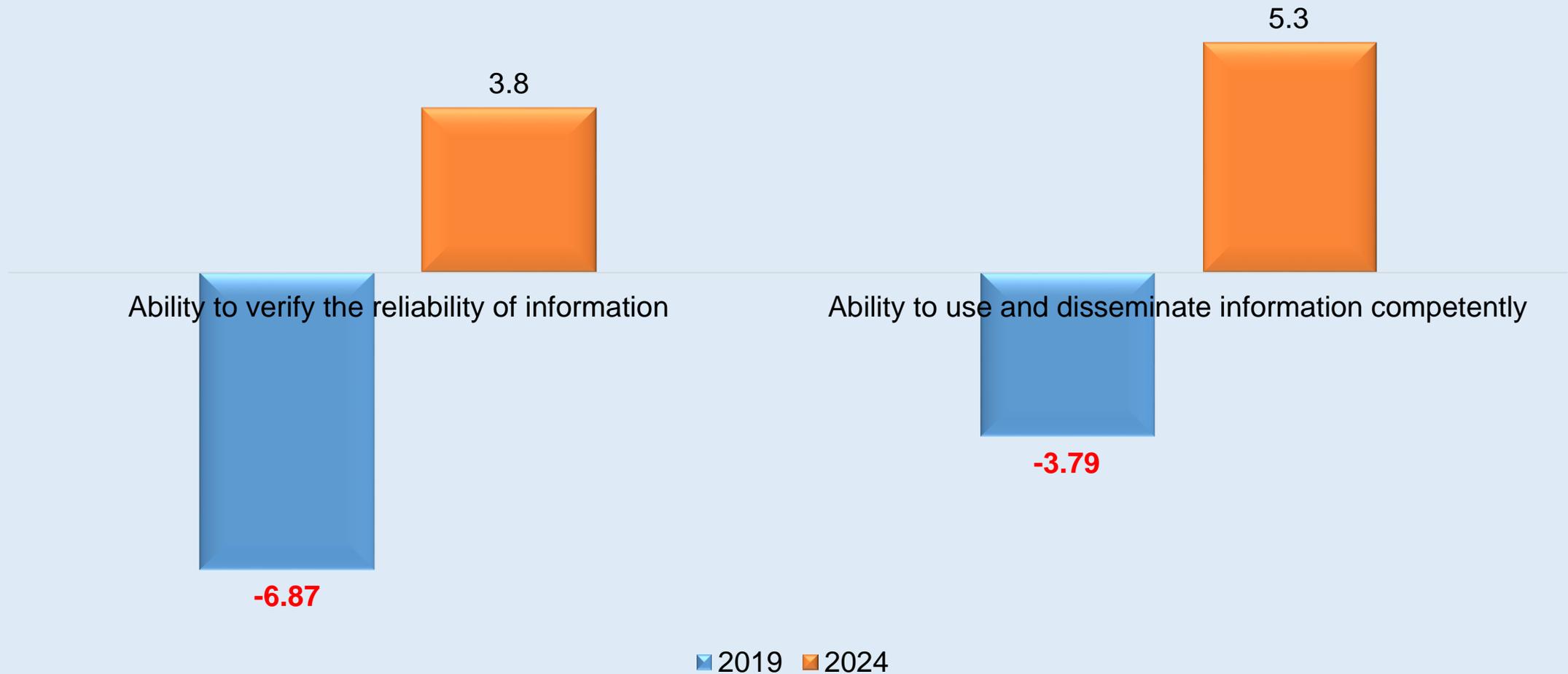
Values can vary between [-100;+100]; the closer the value is to "-100", the lower the media literacy, the closer to "+100", the higher.
The indices were calculated by assigning a value to the responses of a number of question groups and analyzing them using formulas

Indices characterizing media literacy

3.8 — Ability to verify the reliability of information (2024)
-6.87 — Ability to verify the reliability of information (2019)

5.3 — Ability to use and disseminate information competently (2024)
-3.79 — Ability to use and disseminate information competently (2019)

2019   2024

Thank you